



GKC CONNECT

Association News at a Glance



My MGMA Story

Chris Smith, MHA, President



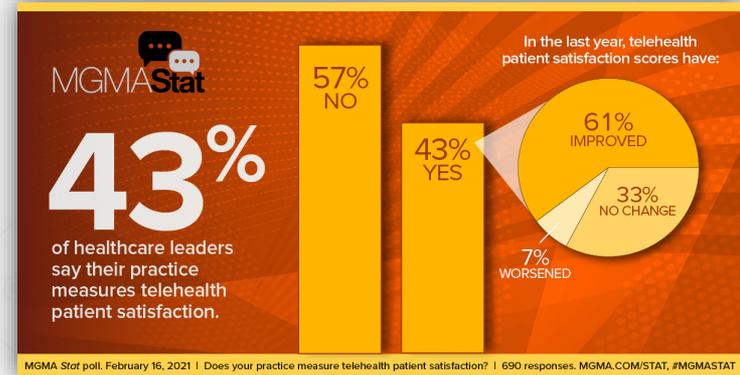
Fourteen years ago, I started my journey in healthcare, a journey I never would have imagined. I started in dialysis as a biomedical equipment technician. I did not know much about dialysis or healthcare, but I liked to work with my hand and high-tech tools, so it was a great fit. After a handful of years, I found myself moving into a leadership role and, as a young manager, yearned for guidance and hungered for anyone willing to take me under their wing.

I would be given several leadership opportunities, with each growing and cultivating my skills. It would be a few more years before I found myself out of dialysis and in a larger health system. There, I finally gained an appreciation for the business side of healthcare and knew if I wanted to be an asset for my organization and to those who I was given the opportunity to lead, I needed more.

I joined GKC MGMA in 2017 and was instantly amazed by the organization and those who called themselves members. They were very willing to answer my questions, provide guidance, and pointed me in the direction I needed. I valued each of my interactions and knew that I wanted to do my part to aid in the success of GKC MGMA and to also, one day, be able to offer guidance to other young leaders. I was honored in 2018 to join the board and became their treasurer. I met so many driven and knowledgeable board members who wanted nothing but the best for GKC MGMA.

Now as I take over the role of President with GKC MGMA, I know I have large shoes to fill. Each Past President has guided the organization to where we are today. I only hope that I can do my part to partner with the board and our members to move forward and to continue to be an asset to those who look to us for knowledge, education, mentorship, and of course... friendship.

If you have been thinking about joining or have someone on your heart who you know would benefit by joining, just reach out! Ask a member, phone a friend, come to an event as a guest. I promise, you will not be disappointed and, like I was a few years ago, will be excited to be a part of not just a great group of leaders... but a part of a healthcare family. - Chris Smith



The MGMA's most recent [MGMA Stat](#) poll asked healthcare leaders, "Does your practice measure telehealth patient satisfaction?" The majority (57%) said "no," while 43% responded "yes."

Among those whose organizations track patient satisfaction, 61% say scores have improved in the past year, compared to 7% who report scores worsened, while 33% noted "no change." The poll was conducted Feb. 16, 2021, with 690 applicable responses.

These results underscore a need to understand patient perceptions of telehealth as medical groups and other provider organizations [strategize for a post-pandemic strategy for telehealth](#). Other studies in the industry point to positive experiences with telehealth:

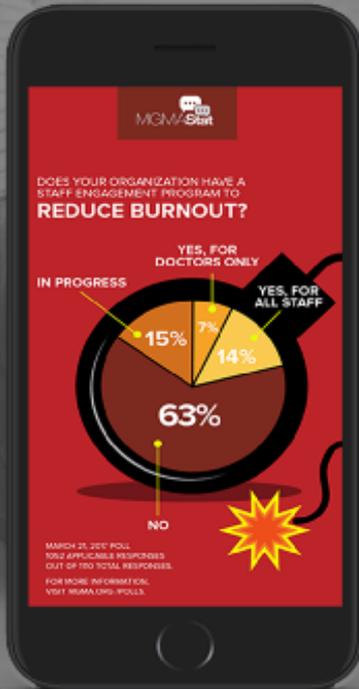
- [MGMA website](#), [MGMA Stat](#)

A [major study by J.D. Power](#) of more than 4,300 patients in late 2020 found great patient satisfaction with telehealth during the early months of the pandemic, with overall customer satisfaction rated 860 on a 1,000-point scale — higher than all other healthcare, insurance and financial services studies done by the group.

The J.D. Power study pointed to patients citing [five key performance indicators \(KPIs\)](#) for telehealth:

- Spending enough time to provide quality care
- Completely resolving medical concern(s) during visit
- Following up after visit
- Resolving question/problem on first contact (online)
- Resolving question/problem on first contact (via phone).
- A June 2020 report by Kyruus, [Patient Perspectives on Virtual Care](#), found more than 75% of patients were very or completely satisfied with virtual care experiences..

Healthcare data and insights at your fingertips!



Join *MGMA Stat*, MGMA's free weekly polling initiative, where real-time data is captured on issues currently affecting healthcare.

Text **MGMAMO** to **33550** to sign up!

Visit mgma.com/stat for details.

Managed Care Contracting: A Strategic & Practical Approach to Managed Care Contracting & Negotiations for Optimal Outcomes



Richelle Marting
JD, MSHA, RHIA, CPC



Jean Garten
JG Consulting

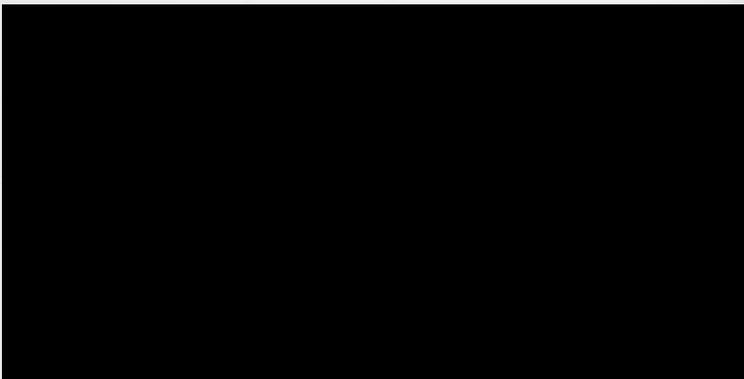
Richelle and Jean conducted an exceptional webinar full of information for managers. A must-see recording! Or find the time to review their PowerPoint slide deck. They shared a wealth of information when reviewing the slides, so we suggest you watch the recorded Zoom. Links for both are below. Thanks to them both for sharing their expertise.

PowerPoint PDF:

[2.17.2021 MGMA Managed Care Contracting](#)

Zoom Recording:

[zoom_02-17-2021 Webinar Managed Care Jean Garten Richelle Marting.mp4](#)



Missouri MGMA Spring Conference May 5-7, Branson Convention Center



If this picture resembles your day, your week or last year, you need to be with us on May 5-7 at the 2021 Missouri MGMA Spring Conference! We are riding the waves of healthcare together and in a safe environment.

[View our brochure !](#)

Review our [full agenda](#) and [register today](#). Our pre-conference workshops, general sessions and breakout sessions have been designed with you in mind. These three days away from the office will be an investment in your professional development and an opportunity to build your peer network.

We look forward to seeing you there!

Rebekah Francis
Missouri MGMA
573-556-6111



PANDEMIC

Membership Discounts

Lowest rates in decades ends soon!

MANAGERS - Regular Rate \$125.00

Category I - Manager

\$75.00 Discount Rate

BUSINESS PARTNERS - Regular Rate \$200.00

Category II - Business Partner

\$150.00 Discount Rate

STUDENTS - Regular Rate \$50 (2 free meetings)

Category III - Student

\$35.00 Pandemic Discount Rate

AFFILIATE/NFP ENTITIES - Regular Rate - \$125.00

Category V - Affiliates/NFP Entities

\$75.00 Discount Rate

3RD PARTY INSURANCE - Regular Rate \$200.00

Category VI – 3rd Party Insurance Payors –

\$150.00 Discount Rate

RENEW NOW!

Officially Ends April 30, 2021

**\$50 OFF
Regular
Rates**

- Doesn't matter when your renewal is due.
- The entire year is always added to your account.
- Online payment rates reflect these low rates and are waiting for you to use them!
- **Easy Steps:**
 - Log into your website profile account.
 - Pay online.
 - Forget about it for another year!

WAYS YOU CAN HELP

- Invite healthcare managers and staff to join, attend a meeting or webinar.
- Invite managers to CONNECT on LinkedIn!
<https://www.linkedin.com/in/gkc-mgma-4787b015b/>
- Wanting to join with us, start here:
<https://gkcmgma.wildapricot.org/join-us>

JUNE CHANGE – Important notice from Board



Since the pandemic began in our area, both Kansas City MGMA chapters have done their very best to respond to the challenges we all are experiencing.

Each board quickly found new ways to provide relevant and timely education via online webinars to fill the voice of meeting in person. The webinars were provided to members and guests at no cost since spring 2020. Each chapter also reduced the dues structure quickly to help members remain active, knowing all members were impacted as well. Neither chapter could have imagined that the pandemic would still be actively impacting us well into the end of 2021.

Last year, the NWMO and GKC MGMA chapters individually and collectively determined that merging was in the best interest of both associations. This merger has unified and strengthened MGMA in Kansas City, a decision that will sustain MGMA in our area. A major impact has been not being able to meet and share face to face, which has always kept member relationships strong. Many other challenges still remain for our members and the association until the pandemic is behind us.

Based on many factors, the GKC Transition Board realizes it is no longer feasible to continue to provide free webinars. Retaining financial stability requires revenue and some involvement of the membership. At the February board meeting, discussion about the options resulted in the following decision: **Effective June 1, 2021, GKC monthly webinars will require a \$15 fee per member and a \$25 fee for non-members (live meetings will return to \$25/\$45).** The education provided is valuable, the presenters share their expertise and services to enhance your knowledge base, and we want to make these offerings financially feasible for you, our valued members.

Thank you for standing by us during this unprecedented and challenging time in our history. We are looking into the future, anticipating the return to normalcy, and the ability to see each other face to face once again! Until then don't forget: "We Are All In This Together, Kansas City!" -- Chris Smith, GKC President



WELCOME to our newest MEMBERS!

– Cathy Hodges –

Kansas Pulmonary and Sleep Specialists

– Ashley Blacketer –

Imaging For Women

– Megan Davenport –

Saint Luke's Health System

– David Kaplan –

Gastrointestinal Associates

– Donna Robinson –

Jackson County Gastroenterology

– Marianne OConnell –

Gastrointestinal Associates

– Joseph Whetstone –

Sano Orthopedics

– Kari Turk –

Independent Practice Solutions

– Grady Cason –

Sano Orthopedics

– Wendy Behr –

Saint Luke's

– Debbie Skaggs –

Kansas City Care Clinic

Building **RELATIONSHIP** . . .

is essential in associations. Let's get to know one another and help each other when there is a need.

FOCUS FOR THE YEAR
The GKC board offers three focus points to incorporate and use in 2021.

MGMA
GREATER KANSAS CITY

RELATIONSHIP CONNECTION PURPOSE & MEANING

- ✓ **Building relationships** is essential in associations. Let's get to know one another and help each other when there is a need.
- ✓ **Find new ways to connect** with members. Share your ideas! Ask questions in the Help Desk Forum.
- ✓ **Develop a sense of purpose** by offering to do a small project you feel you can do. These small projects create meaning.

We are all in this together, Kansas City!

Finding New Ways to **CONNECT** . . .

with members. Share your ideas! Ask questions in the Help Desk Forum.

Develop a Sense of **PURPOSE** . . .

By offering to do a small project you feel you can do. These small projects create meaning.

Give me 3 minutes and I'll help you have a better week!

While it might seem strange, talking to yourself can help reset your focus and keep you more fully in the present moment.

How To Talk Your Way Back To The Present

Insights From The Jones Zone

https://www.youtube.com/watch?v=wOXWdLo_esc&feature=youtu.be

Part of staying in the present moment comes from having a healthy plan for how you plan and execute your daily plan. If you or your team want help improving in these areas of time management, [send me an email](#) or call 800-853-4676. I have all types of options including:

- Onsite and virtual training
- Individual coaching
- Team coaching
- Online self-paced course

For More On Today's Topic:

[How To Live In The Present Moment](#) (from positivepsychology.com)

[The Present](#) (radically changed how I look at and live in the present moment)

JONES LOFLIN
Author of

Juggling Elephants
Always Growing

Mobile Users: [336-859-9862](tel:336-859-9862)

800-853-4676

info@jonesloflin.com



SOCIAL MEDIA – YOU CAN HELP! LINKEDIN CONNECT

The office has been sending CONNECT invitations to all current and past members who are not yet connected to our GKC LinkedIn page. We also are inviting nonmember area practice managers to connect with us too.

You can help in this process by suggesting to other healthcare personnel you see on LinkedIn and inviting them to connect to GKC's page. They **do not** have to be a GKC member. Together we can build a larger GKC presence.

SHARE YOUR “My MGMA Story”

GKC Board members are sharing their story about their experiences of MGMA's impact during 2021. They invite all GKC members to share your history in MGMA in a few paragraphs.

How has MGMA influenced your education, connections? What impact has MGMA made in your work life? How has the state chapter or national MGMA influenced your career? Use Chris Smith's share on page 2 of this issue, or Andrea Wyatt's "My MGMA Story" in February's issue for examples.

Send your article to info@gkcmgma.org. We'd love to post your experience in a future issue - in the order of receipt.

MGMA Connection Magazine

Quarterly Editions on <https://mgma.org>

The flagship member publication of MGMA

MGMA Connection magazine is the leading magazine for medical practice management, providing in-depth coverage of key industry topics and tip-oriented articles for medical practice professionals in all types of healthcare delivery organizations. *MGMA Connection* magazine is published four times a year: January, April, July and October.

[Click here for articles with ACMPE assessments.](#)

[Click here to learn about submitting an article to be considered for publication.](#)

[NOW AVAILABLE: JANUARY 2021 — THE FINANCIAL ISSUE](#)

READ PAST ISSUES OF MGMA CONNECTION MAGAZINE*

[2020](#)

[2019](#)

[2018](#)

- Some articles from past issues of *MGMA Connection*, *Executive View* and *MGMA Connection Plus* were archived following the relaunch of mgma.com in 2018.
- If you are looking for a specific article or information on past issues, please email [Chris Harrop](mailto:Chris.Harrop@mgma.com), senior editorial manager.

Consider joining National MGMA!

2021 PROGRAMS

No cost webinars until June!
Register for all events at

<https://gkcmgma.wildapricot.org/events>



March 17: Webinar
"Security Risk Assessment:
Why It Is Important Now More Than Ever"
Gary Carder, KFMC



April 21: Webinar
Collection Topic:
Chris Robbins, EFC



May 11: Webinar (Pending)
"Managing Change"
Becky Blackwell, BSN, MSOD



May 19: Webinar
"Effective Leadership Communication",
Tracy Bird, FACMPE, CPC, CPMA, CEMC, CPC-I



May 26: Webinar – no cost series
"CMS Webinar Overview Series"



ONLINE WEBINARS – Effective June 1: Members \$15/Guest \$25
IN-PERSON MEETINGS – Effective June 1: Members \$25/Guest \$45

June 16: Webinar
"Living By Design: Four Pillars To Clarify
Your Mission in Life "
Kristin Herman, CFP®, CLU®, ChFC®
Coming Soon – North Networking Event TBD



July 21: **GOING LIVE - EVENT!**
"2021 CMS Imaging Ordering
Requirements"
David Smith, FACMPE



August 18: Webinar
"Identity Theft Is REAL!"
Cathy Lucas, Legal Shield
Coming Soon – North Networking Event TBD



September 1: Webinar – no cost series
"CMS Webinar Overview Series"



September 22: Symposium **GOING LIVE - EVENT!**
"Caring for the Kingdom"

October 20: Webinar
Banking Panel *TBD* /board moderator
Coming Soon – North Networking Event TBD

November 17: **GOING LIVE - EVENT!**
Legal Issues for Medical Practices
Randy Schultz, JD, Lathrop Gage



December 8: Webinar – no cost series
"CMS Webinar Overview Series"



December 15:
Annual Business Meeting w/PEAKER – TBD BW
Coming Soon – North Networking Event TBD

NO COST ONLINE WEBINAR **on WebEx - OPEN TO EVERYONE**

Date: Wednesday, March 17, 2021

Time: Noon 12:00pm – 1:00pm

“Security Risk Analysis: Why It Is Important Now More Than Ever”

As your practice has transitioned to delivering more care virtually, now is the time to reassess your IT security posture, including policies and procedures. With the rapid changes in the last few months, it is critical to conduct a new security risk assessment to protect not only the confidentiality, integrity, and availability of your data, but also the viability and reputation of your organization. There is no better time than NOW to update your SRA. Join us on March 17 to better understand the elements of a security risk assessment and risk mitigation tactics to protect your practice's data.

Webinar Access Link available when you register.

Register for this event at:

<https://gkcmgma.wildapricot.org/event-4053101>



Gary Carder
BA-CIT, RRT

Gary Carder is a HIT Consultant/Respiratory Therapist. Gary currently serves as a Health Information Technology Consultant, educator, trainer, convener and facilitator for projects related to promoting interoperability and adoption of alternative payment models. Gary's experience includes change implementation and analysis for HIT implementation and workflow optimization. In his current role he leverages his broad range of experience to support clients in meeting their interoperability and practice transformation goals.

Supported by
Business Partner





COLLECTION IN THE MODERN AGE!

- We will cover the Consumer Financial Protection Bureau's new guidance for third party debt collections.
- Explain how the new rules effect the contact with patients thru emails, text messaging, social media and more.
- We will explore how this may change your office's intake procedures and billing practices.
- We will also review Credit Bureau reporting on medical debt as well as other questions you may have regarding accounts receivables.

Access Webinar Link: to come

Registration Link:

[GKC CONNECT March 2021 News Issue FINAL.pptx](#)

**ONLINE WEBINAR
NO COST / OPEN TO ALL**

Date: Wednesday, April 21, 2021

Time: 12:00 Noon – 1:00 pm



***Speaker: Chris Robbins
Executive Financial Consultants, Inc.***

BIO:

Chris Robbins has more than 27 years running third party collections for healthcare debt. He has the Fellow & Scholar designations from the American Collectors Association. He is a past president of the Kansas Collector's Association and is currently the Treasurer for the Missouri Collector's Association. Chris has served on the Board of Northwest Missouri MGMA, and currently serves on the Board of Greater Kansas City MGMA for his second year as Business Partner at Large.

Event sponsored by

EFC Executive
Financial
Consultants

ONLINE WEBINAR OPEN TO EVERYONE

Date: May 19, 2021

Time: 12:00 Noon - 1:00 pm

“Effective Communication Leadership”

In today's world communication is the key. Tracy will discuss various communication styles for leaders and effective leadership communication.

You'll take a communication quiz ahead of the webinar that is really fun. It shows the different communication styles of everyone in the office.

You will learn how to recognize someone's communication style and how to relate to them effectively.

Register at: _

<https://gkcmgma.wildapricot.org/event-4053132>



*If you are interested in
ACMPE certification or
Fellowship, contact
Tracy for information.*

Tracy Bird

FACMPE, CPC, CPMA, CEMC, CPC-I
ACMPE Forum Representative

Medical Practice Management Consultant

Tracy has over 40 years' healthcare management experience in various specialties in the areas of practice operations, revenue cycle management, coding, documentation, staff training, communications, policy and procedure development, and workflow redesign around value-based reimbursement. She is an ACMPE Fellow with MGMA, a Certified Professional Coder (CPC), a Certified Professional Medical Auditor (CMPA), a Certified Evaluation and Management Auditor (CEMC) a Certified Professional Medical Coding Curriculum instructor (CPC-I). Tracy is co-founder and past president of the NE Kansas Chapter of AAPC, a past president of MGMA-GKC, is the ACMPE Forum Rep for Kansas, MGMA-Northwest Missouri, and MGMA-Greater Kansas City, and is currently serving as the Vice Chair of the Certification Commission for National MGMA. She also serves as the State Liaison to Oklahoma, and Tennessee.

Online Webinar - Open to Everyone

Date: June 16, 2021

Time: 12:00 Noon - 1:00 pm



Kristin Herman

CFP[®], CLU[®], ChFC[®]

Financial Advisor

<http://www.kristin-herman.com/>



Living By Design:

Four Pillars To Clarify Your Mission in Life

Kristin developed the four pillars of "Living By Design" to clarify her own mission in life. As a financial analyst and in her personal life, Kristin said she used these tools every day -- at work and in her home life.

Join Kristin as she shares aspects of her realizations and how living by design has positively impacted her life, personally and professionally.

Pillar 1: Know Yourself and Be Wise

Pillar 2: Plan to Win

Pillar 3: Attitude of Gratitude

Pillar 4: Legacy - Live with an End Goal in Mind

Register at:

<https://gkcmgma.wildapricot.org/event-4088616>

Webinar Access Link available when you register.

Date: July 21, 2021
Time: 3:30 - 5:30pm

"2021 CMS Imaging Ordering Requirements"

Topic: CMS Requirements for clinicians to consult Appropriate Use Criteria when ordering CT, MR, Nuclear Medicine and PET beginning January 1, 2022, and for rendering providers to report that data on claims.

Beginning in 2022, CMS will require clinicians ordering CT, MR, Nuclear Medicine and PET for traditional Medicare patients will be required to consult CMS approved Appropriate Use Criteria via a CMS Approved Clinical Decision Support Mechanism.

Those providing professional or technical component of those services will be required to report data about the consultation on their claims in order to be paid. Whether your clinicians order imaging studies, or you provide the professional and/or technical component of imaging services, this session will cover required workflow and system changes necessary to prepare. The education and testing period for this rule began in 2019, so if you haven't already done so, now is the time to begin. We will also cover the exceptions to the requirement and CMS expectations for ordering clinician compliance with Appropriate Use Criteria. We will also talk about potential strategies for leveraging this process to reduce the burden of imaging pre-authorization with other payors.

Sponsored by  **UNITED IMAGING CONSULTANTS**
ADVANCED RADIOLOGY | EXCEPTIONAL CARE



David Smith
FACMPE

Bio: David L. Smith, FACMPE is Executive Director of United Imaging Consultants, a group of 35 radiologists serving hospitals, clinics and other imaging facilities in the Kansas City metro area. After spending the first ten years of his practice management career as Administrator of a multi-specialty group practice, over the past 21 years he has focused on radiology practice leadership and consulting. David has also been active in the Medical Group Management Association, including service on the Government Affairs Committee and volunteer work for the ACMPE and other segments of the association. He currently sits on the Federal Affairs and Advanced Education Committees for the Radiology Business Management Association, and the American College of Radiology Carrier Advisory Committee. He has been a presenter on this and other topics for MGMA, the Radiology Business Management Association, the American College of Radiology, and others.

**WE'RE PLANNING
FOR A LIVE EVENT!**

—
South Location

**Holiday Inn & Suites
Overland Park KS**

Register at:

<https://gkcmgma.wildapricot.org/event-4172559>

RIDING THE WAVES OF HEALTHCARE

MGMA
MISSOURI

Missouri MGMA Spring Conference
May 5-7, 2021
Branson Convention Center



Join MO MGMA in the
historic city of Branson for the
2021 Spring Conference

Visit mgma-mo.org for registration

Review our [full agenda](#) and [register today](#).



2021
SERIES



CMS Updates and Direction for CY2021

Rural Health Coordinator/Local Engagement & Administration Division



UPCOMING DATES

for May 26, 2021
September 1, 2021
December 8, 2021

Each quarterly webinar will include pertinent updates and are subject to change depending on circumstances. Each session will have updates and add a subject specific focus during each session to address priorities for members. There will be time for audience questions. A PDF of the webinar will be sent out with your ACMPE Certificate for 1.0 hours CEU after the webinar. This webinar is not recorded.

Next Date: Wednesday, May 26, 2021
Time: 12:00 Noon to 1:00 pm
Online Zoom Webinar
No Cost Event for Members / Guests

Michelle Wineinger
CMS Rural Health Coordinator
CPC, COBGC, CPMS



Access Information for Webinar

May 26 - Join ZoomGov Meeting

<https://cms.zoomgov.com/j/1615735773?pwd=bEtpUCs2bGpUOHlmQ2VXMtF5S2Zndz09>

Meeting ID: 161 573 5773

Password: 064849

One tap mobile

+16692545252,,1615735773# US (San Jose)

+16468287666,,1615735773# US (New York)

Dial by your location

+1 669 254 5252 US (San Jose)

+1 646 828 7666 US (New York)

833 568 8864 US Toll-free

Meeting ID: 161 573 5773

Password: 064849

WHEN REGISTERING A GUEST

Register each staff member or guest separately per request of CMS.

After registering yourself, log out of your MGMA member account and use the guest's name, email and contact info for that person. CMS requests a complete list of attendees. A PowerPoint PDF will be posted on GKC MGMA website "Resource" page after the event.

Register at: <https://gkcmgma.ildapricot.org/event-4104575>

Post a Job Position: Ask a Question

For active manager and business partners:
Ask question and get answers from your peers.



HELP DESK FORUM



- **To ask a question:** Click the "Create topic" button. Create a title, ask your question, and list your name, practice/business and email address.
- **To view a question:** Hover over the title and a box will pop up containing the question.
- **To answer a question:** Click on the title and choose the "reply" button. Include your name and email at end of the answer.

Forum [HELP DESK FORUM](#) at [Greater Kansas City MGMA](#)
Updates for 04 Mar 2021

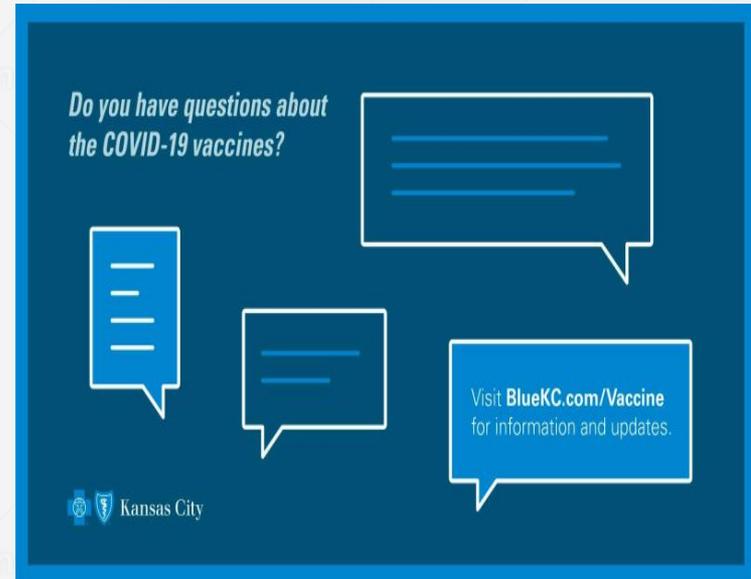
[Bookkeeper](#), Andrew Wang, 04 Mar 2021 12:21 PM



I have a 25+ year employee getting ready to retire. Over the years she has cultivated a level of trust and demonstrated a work ethic that has led to her having a wide range of HR and Financial responsibilities that we should probably not attempt to replace with one employee.

One of our considerations was to find a part-time or 1099 employee to handle bookkeeping (taking results from a AR/Billing Supervisor and a Payroll company and posting them to the general ledger, doing the monthly bank reconciliation and handling accounts payable.

*Where would I look for someone like that? Typical recruitment sites like Indeed? Looking for ideas about where to get started.
Thanks in advance, Andrew, KC Eye Clinic*



We understand you may have questions about the COVID-19 vaccines, so we consistently update our FAQ page to help answer them. Learn more at:

[BlueKC.com/Vaccine](https://www.bluekc.com/Vaccine). [#EveryShotCounts](https://twitter.com/EveryShotCounts)

[COVID-19 Vaccine Information](#)

[bluekc.com](https://www.bluekc.com)

Business Partners **2021 Advertising – No Cost**

Choose a Month!
Choose a Way!

CHOOSE AN OPTION Absolutely FREE

- 1. SPONSOR A WEBSITE PAGE for a year!**
First Come First Serve: All we need is your company logo or a small ad that you create. We'll post ad on the page of your choice. Only one ad per page, so act soon.
- 2. SPONSOR AN AD IN NEWSLETTER**, either monthly, quarterly, or annually. Send us your logo or ad and we'll post.
- 3. SPONSOR A MONTHLY WEBINAR/MEETING.**
Same applies as above. We'll place your logo or ad on the event of your choosing. One per event.
- 4. MONTHLY NEWSLETTER Short educational videos 1-3 min clip** or ad or logo in monthly newsletter/ website partner page. Choose a month.
- 5. PROVIDE WEBINAR: a monthly educational webinar.** Ad will be placed in that month's newsletter/logo on event page. And your logo will be included in the annual list of sponsors.

Contact the Central Office at info@gkcmqma.org

JOB **OPENING**

JOB OPENING: 02-11-2021

Still Open!

F/T CERTIFIED MEDICAL ASSISTANT

Baby and Child Associates (BCA), an independently owned Pediatric practice has an opening for a full-time Certified Medical Assistant.

Responsibilities Include:

- Rooming patients
- Assisting Providers with patients
- Giving Injections
- Phlebotomy
- Patient phone calls
- Cleaning/Stocking rooms

Qualifications:

- 1 year experience as a Medical Assistant (Pediatric experience preferred but not required)
- Valid certification as a Medical Assistant
- Ability to work in a team environment

Baby and Child Associates (BCA) was established in 1982 and located just south of Ward Parkway Center at 92nd & Ward Parkway in Kansas City, MO. BCA offers a friendly work environment in a small office setting. Depending on experience the pay range is from \$14 - \$20/hour. We offer health and dental insurance, paid time off, and a 401K plan. If interested, please email a resume with cover letter to:

JPatton@BCAPeds.com

JOB OPENINGS



JOB WANTED - 03/11/2021 Encompass Medical Group

Title of job: Clinical Practice Manager

Part Time or Full Time: Full Time

Encompass Medical Group is seeking a full-time **Clinical Practice Manager** within our **Independence** office. Encompass Medical Group is dedicated to only the highest standards of healthcare excellence as exemplified in all nine of our offices located throughout the Kansas City metro area. Join our team and share your skills and talents with a leading provider of healthcare services.

Working Hours: 8:00am-5:00pm Mon-Fri

Position Summary: Assumes responsibility for all activities relating to administrative supervision of patient care for the medical office, including problem identification/resolution, determining appropriate support for physicians, orientation/continuing education of support staff, and participation in the orientation of physician staff. Works closely with the Medical Center Director in a supportive role in the overall operations of the medical office.

Position Accountabilities: - Supervisory responsibility for nursing and support staff, - Attends and participates in medical office management meetings to coordinate activities of the clinical services with other offices, - Keeps staff current on changes in the practice, - Develops and implements standards and goals for the office, - Develops and implements the office's yearly budget; accountable for staying within budget, - Responsible for the medical office's overall profit and loss

Job Specifications:

Minimum Education: - Bachelor's Degree or at least two years management experience in a health care related field; LPN/RN required

Minimum Experience: - Demonstrated leadership ability, decision-making skills, effective utilization of resources, computer skills, and the ability to work autonomously; - Prior experience with budget and financial management within a health care setting

Job Qualifications: - Excellent typing skills, - 10-key experience preferred, - Medical background preferred, - Strong customer service background required, - Prior professional working environment experience preferred, - Able to work well in a team setting, - Prior EMR experience preferred, - Excellent communication skills

Skills – Administrative: - Excellent written and verbal communication skills, - Ability to work autonomously, - Computer expertise with spreadsheets, general ledger packages, word processing and database software needed, - Demonstrated leadership and decision-making skills in a team setting

Working Conditions/Physical Demands: - Must be able to travel throughout the metropolitan area, - Evening and extended daytime hours required, as are occasional weekends, - Frequent exposure to communicable disease, - Exposure to biohazards, - Job entails approximately 75% walking or standing and 25% sitting, - Physical demands, such as lifting in excess of 50 pounds, stooping, and pushing required to perform job

How to Apply: Email your resume to glooney@encompassmed.com or call Garrett Looney at 913-495-2069 **Salary:** \$50,000-65,000/yr. (commensurate with professional experience, education, and active credentials) **Company**

website: <https://encompassmed.com/>

CRITICAL NEW OPENINGS: Know someone who may be interested, pass this along!

JOB WANTED - 03/11/2021 Encompass Medical Group

Title of job: Assistant Laboratory Manager

Part Time or Full Time: Full Time

Encompass Medical Group is currently recruiting for a full time Assistant Laboratory Manager within our Central Lab located within our Wornall clinic. This is a full-time position. Under technical supervision performs limited laboratory procedures requiring technical skills and independent judgment in urinalysis, hematology and chemistry. We are seeking a talented individual that is patient centered and provides excellent customer service. We hope you will consider joining our dynamic team.

Position Summary: Assists Laboratory Manager in day-to-day laboratory operations, oversees phlebotomy department needs, monitors laboratory's productivity

Position Accountabilities: - Performs waived testing including, but not limited to, urinalysis, sedimentation rates, & occult blood, - Monitors POCT QA documentation for all Encompass clinics, - Supervises phlebotomists and is responsible for orientation, training, and maintaining certifications; - Assist Laboratory Manager with required QA, - Monitors specimen recollection, pending lists, specimen rejections, and add-on lists, - Perform phlebotomy as needed, - Maintain proper laboratory accreditations, - Develops monthly personnel schedules in order to maintain adequate laboratory efficiency, Supervises purchase of supplies to maintain adequate inventories, - Evaluates staff performance, - Performs other duties as requested or assign.

Job Specifications:

Minimum Education: - Associate's Degree in Applied or Physical Science, - Phlebotomy experience with board certification, Experience working in a clinical laboratory setting

Minimum Experience: - One year of laboratory supervisory experience required, - Working Conditions/Physical Demands, - Maintain OSHA regulations, - Maintain dress code as specified by Office Manager, - Assist in patient movement as needed, - Moving small equipment, - May be required to travel to other offices, - Lifting and moving medical supplies, - Keep facility free of potential hazardous conditions to protect patients or co-workers from slip, fall or other harmful outcomes, - Handling bio-hazard substance(s)

Encompass Medical Group is an Equal Opportunity Employer and does not discriminate against any employee or applicant on the basis of race, creed, color, sex, sexual orientation, age, marital status, physical or mental disability, religion, national origin, military service, or any other protected category. We initiate and promote equal employment opportunities.

We offer a very competitive salary, PTO, and generous benefit plans including immediate medical, dental, vision, life and AD&D policies, long-term disability coverage, and a 401(k) plan. Our cooperative, team-oriented environment is another advantage of working at Encompass Medical Group. Pre-employment drug screen and background check required. Compensation commensurate with education, professional experience, and required credentials.

How to Apply: Email your resume to glooney@encompassmed.com or call Garrett Looney at 913-495-2069

Salary: \$48,000-58,000/yr. (commensurate with professional experience, education, and active credentials)

Company website: <https://encompassmed.com/>



2021 FOCUS

RELATIONSHIP CONNECTION PURPOSE & MEANING

Have Questions?

Contact us:

info@gkcmgma.org

816-806-1838

Visit website:

<https://gkcmgma.wildapricot.org>

[wildapricot.org](https://gkcmgma.wildapricot.org)



JOB OPENINGS: ONGOING

Encompass Medical Group is a nine-office, primary care, independent physician practice. We have over 60 providers in the Greater Kansas City area.

We are scheduling interviews for the following positions at various locations:

- Primary Care Physicians
- Primary Care Nurse Practitioners
- Certified Medical Assistant
- Certified Phlebotomist
- Medical Receptionist
- Insurance Clerk (CPC not required)
- Radiology Technologist (must have CT, MR, or Mammography certification)
- Care Coordinator (LPN required)

Encompass Medical Group has competitive salary rates as well as a great benefits package, which includes health and dental coverage beginning the first day of employment.

If the position you are wanting to fill is no longer available, rest assured that we keep applications on file for at least six months and will get in touch with you should another opening occur.

Contact us via our website

at: www.encompassmed.com/employment
or call 913-495-2069.

YOU ARE INVITED TO ... A SECOND ENROLLMENT PERIOD

Open until May 15th

Did you know the individual health insurance marketplace (healthcare.gov) is having a Special Enrollment Period due to the Covid-19 pandemic?

This second chance special enrollment period will give Americans, who need healthcare coverage during this global pandemic, the opportunity to sign-up. Millions of people remain uninsured despite being eligible for reduced cost coverage through the ACA Marketplace or Medicaid Expansion.

If you know of someone that needs help, please refer them to us for information and possible assistance.



Jeff David Insurance

Call or Text: 816-436-2622

Email: jeffdavid@jeffdavidinsurance.com

Join Our Growing List of 2021 SPONSORS

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Email your choice(s) to info@gkcmgma.org

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BUSINESS PARTNERS No cost to you . . . Never to late to sign up!

RIDING THE WAVES OF HEALTHCARE



Missouri MGMA Spring Conference
May 5-7, 2021
Branson Convention Center

Registration is Open for May 5-7 Event!

Don't miss our annual educational event where practice managers and administrators from across the state come together to learn, challenge each other and network. We've selected speakers that will grow you as a leader and equip you with the skills and knowledge you need to drive your practice to excellence!
[View our brochure](#) and then visit our [website to register!](#)

ATTENDEE

[Show details](#)

Secured room block at discounted rate of \$139/night
The [Hilton Branson Convention Center](#) (866-442-0959) and
The [Hilton Promenade at Branson Landing](#) (866-568-0890) hotels.

Call or click the links above and reference our group code (MMGM2).
This discounted rate is available until April 2nd.
Early Bird Registration is now open!

EXHIBITOR/SPONSOR

[Show details](#)

Please accept our invitation to highlight your company and reach medical practice administrators and managers throughout Missouri. Missouri Medical Group Management Association is a professional association dedicated to serving the unique needs of practice administrators throughout the state.

"Caring for the Kingdom"

A Kansas City Healthcare Community Touchdown



Wednesday, September 22, 2021
All speakers are confirmed!

For attendees, exhibitors and sponsors
All event information coming soon.

Football Theme

Pre-Game
Kick-Off
Time Out
Half Time

Fun & Learning

Locker Room
Huddle
Game Plans
Victory Party



5.0 ACMPE & AAPC CEUs
All sessions 1-hour length
Keynote Speaker
Manager & Coder Tracks
Registration: 7:30 am
Start: 8:00 am - 4:00 pm

Dress in football casual attire
Decorate booth-football theme
TIME OUT - mid-afternoon
VICTORY - Wrap-up party
Exhibitor door prizes
Grand prizes

2021 GKC MGMA Transition Merger Board



PRESIDENT	Chris Smith	MANAGER AT LARGE
PRESIDENT ELECT	Andrea Wyatt	Jennifer Caswell
TREASURER	Barbara Sack	Laurie Atwood
SECRETARY	Rebecca Allison	Brian Stack
1st PAST PRESIDENT	Kory Barrett	Merry Mullins
2nd PAST PRESIDENT	Brad Carney	PARTNER AT LARGE
		Patty Evarts
		Chris Robbins



Chris



Kory



Brad



Andrea



Jennifer



Laurie



Barbara



Brian



Merry



Rebecca



Patty



Chris

take your
BEST SHOT!

Protect yourself
and your loved ones.
Get vaccinated
against COVID-19.



**PLAN YOUR
VACCINE
.COM**

Make a plan so you'll be
ready when it's your turn.

COMCAST NBCUNIVERSAL