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GKC CONNECT

Association News at a Glance





My MGMA Story

Barbara Sack

MHSA, CMPE

Board Treasurer

My healthcare management history reminds me of the Beatles song, “Long and Winding Road”. All through college I worked in dental and orthodontic offices (its own interesting story), first in Pre-Med and then switching to Business after the third year. After graduation I moved to the Deep South where my fiancé lived, and at first ended up doing financial management for a dentist, eventually becoming a drug rep.

After moving back to Kansas City, I managed an orthodontic office for a few years. I ended up going back to graduate school to get a Master’s Degree in Health Services Administration and did a Fellowship at KU Med Center. I then worked managing a geriatric primary care practice that was a department of (then) Independence Regional Health Center. I was in that position for almost 10 years.

There is a lot of difference in the education you get about healthcare administration, which tends to focus on hospitals, and what you need for physician practices. But I felt well-equipped to figure it out. At one point several years in, a colleague suggested I attend a GKCMMA meeting. I was certain I did not have the time. There was so much to learn and do! But I went as a guest – and really liked it!

Fast forward a few years, and I found myself managing an independent physician group, where I still am 17 years later. This was not only the difference between night and day physician-wise - I often say that while people think pediatricians are very laid-back, geriatricians make pediatricians look high-strung! Imaging enjoying hearing the LONG version of every patient’s situation all day long. Orthopedic surgeons could not be more different – but hospital-owned practices are also VERY DIFFERENT from hospital-owned and academic practices. Again – so much to learn!

I joined GKCMMA officially and have never looked back. And the value for the price is outstanding. We all have to be so careful with our budgets, but this membership is worth it’s weight in gold.

Then I heard about the CMPE program, which sounded intriguing. And what luck – Tracy Bird was willing to host a study group for it! This seemed like the way to go – and it was. We met regularly, going through all the topics in the Body of Knowledge, and also practiced the exam with test exams. Everyone was nervous about taking the hours-long exam, but after the preparation we had with Tracy it was a breeze.

If you have a colleague who also feels stressed, rushed, overwhelmed and like they just do NOT have the time for things like this, invite or host them as a guest to our next event. That is when I realized that this would save me so much more time than it took. And the fellowship is icing on the cake. – *Barbara Sack, 2021 Board Treasurer*



May 5-7, 2021

**REGISTER &
RESERVE your room
before time runs out!**

Time is running short to book your discounted room in the fun city of Branson through the MO MGMA housing block. Don't miss this year's Spring conference, where top healthcare professionals will come together to solve today's biggest challenges and be leaders in our industry!

We have secured a room block at the discounted rate of \$139/night at The [Hilton Branson Convention Center](#) (866-442-0959) and The [Hilton Promenade at Branson Landing](#) (866-568-0890) hotels.

Call or click the links above and reference our group code (MMGM2). This discounted rate is available until April 9th.

For conference registration and details, [please visit our website.](#)



These are the six unconscious biases that show up most in the workplace. It's amazing how frequently you will see these biases when you really start to look for them. Which one do you see the most? For me, it's Confirmation Bias.

Affinity Bias

A preference for people who are most like ourselves.

Halo Effect

Favoring a person because you like them personally.

Perception Bias

Forming assumptions about certain types and groups.

Confirmation Bias

Seeking information that confirms pre-existing beliefs.

GroupThink

Trying to fit into a group by modeling their opinions.

Recency Bias

Outcomes that have happened recently carry more weight.

Exceptional Leaders Lab • Do Not Reproduce or Distribute



Tracy Spears, Founder

<https://exceptionalleaderslab.com/>

PANDEMIC

Membership Discounts

Renew Early! Discount Ends April 30!

MANAGERS - Regular Rate \$125.00

Category I - Manager

\$75.00 Discount Rate

BUSINESS PARTNERS - Regular Rate \$200.00

Category II - Business Partner

\$150.00 Discount Rate

STUDENTS - Regular Rate \$50 (2 free meetings)

Category III - Student

\$35.00 Pandemic Discount Rate

AFFILIATE/NFP ENTITIES - Regular Rate - \$125.00

Category V - Affiliates/NFP Entities

\$75.00 Discount Rate

3RD PARTY INSURANCE - Regular Rate \$200.00

Category VI – 3rd Party Insurance Payors –

\$150.00 Discount Rate

RENEW TODAY!
LAST MONTH of Discount!
Officially Ends April 30, 2021



- Doesn't matter when your renewal is due.
- The entire year is always added to your account.
- Online payment reflect these low rates
- **EASY STEPS TO FOLLOW!**
 - Log into your website profile account.
 - Pay online.
 - Forget about it for another year!

WAYS YOU CAN HELP . . .

- Invite healthcare managers and staff to join GKC MGMA or attend a meeting or webinar.
- Invite managers to CONNECT on LinkedIn!
<https://www.linkedin.com/in/gkc-mgma-4787b015b/>
- Send managers wanting to join GKC to start here:
<https://gkcmgma.wildapricot.org/join-us>

BUSINESS PARTNERS



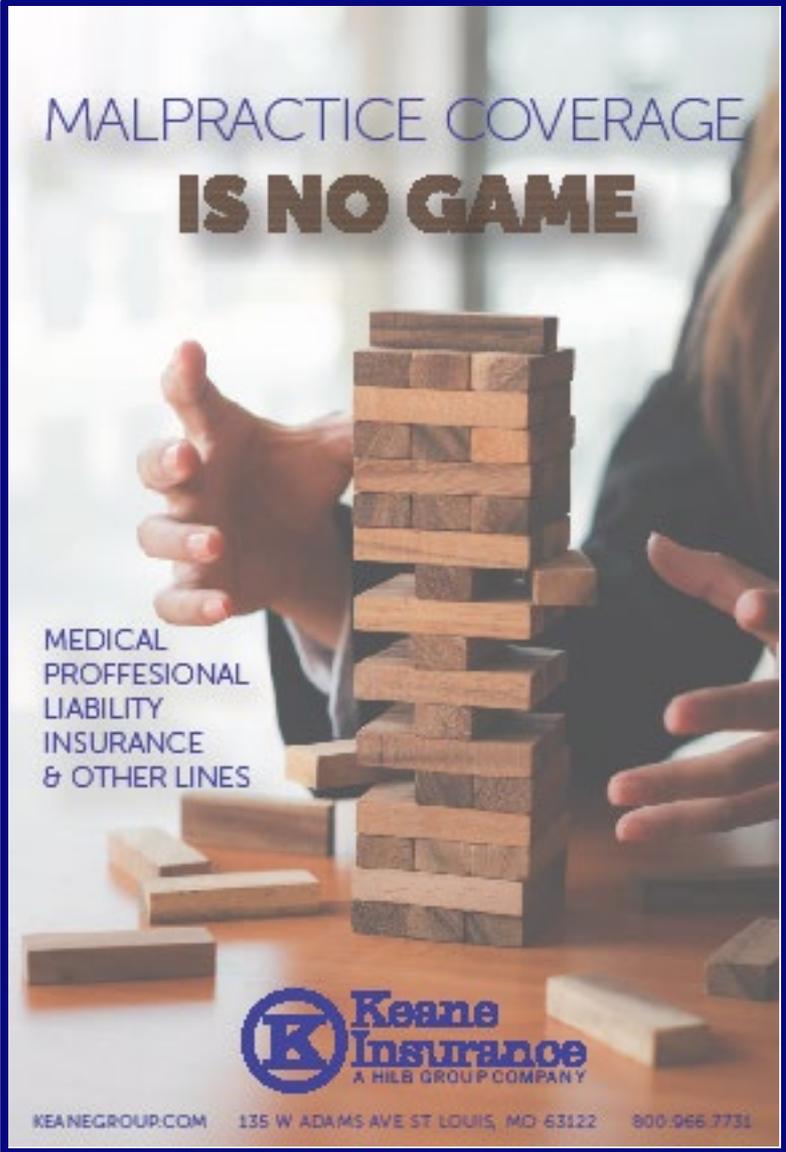
**ADVERTISE
WITH US**

Partners: THANKS for riding through the pandemic with us. Your support has made a big difference and we'd like to thank you by offering you free advertising in 2021!

All active business partners are welcome to run a half- or full-page advertisement or a 2-minute video in this publication. Choose your timing: one time, quarterly or annually. Contact the office at info@gkcmgma.org for assistance.

We also have our webinar speaker option still open as well. If you have another idea that would work better for you, we are open to discuss new and creative ideas.

We appreciate your support!



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SOCIAL MEDIA – YOU CAN HELP!

LINKEDIN CONNECT

The office has been sending CONNECT invitations to all current and past members who are not yet connected to our GKC LinkedIn page. We also are inviting nonmember area practice managers to connect with us too.

You can help in this process by suggesting to other healthcare personnel you see on LinkedIn and inviting them to connect to GKC's page. They ***do not*** have to be a GKC member. Together we can build a larger GKC presence.

“My MGMA Story” SHARE YOURS!

Current and previous board members are sharing their story about their experiences of MGMA's impact during 2021. They invite all GKC members to share their history in MGMA and how GKC has impacted your career in a few paragraphs. How has MGMA influenced your education, connections? What impact has MGMA made in your work life? How has the state chapter or national MGMA influenced your career? Read what other members have shared in this issue, or “My MGMA Story” in the January and February issues.

Send your article to info@gkcmgma.org. We'd love to post your experience in a future issue - in the order of receipt.

Has Unemployment Fraud *hit your practice yet?*



Cathy Lucas

If you would like more information on coverage that has no direct cost to your company, and can provide peace of mind protection, contact me today.

Cathy Lucas
Business & Employee Benefit Specialist
913.709.4392

cjlucas@legalshieldassociate.com

This is a nationwide problem plaguing so many business owners with the additional burden on already stressed HR and Administration personnel, to have to file paperwork to stop these fraudulent claims. Kansas and Missouri has been hit especially hard with this problem, and it hasn't slowed down. But just because it hasn't happened to your business yet, doesn't mean you can relax.

Stopping the claim doesn't end the problem! That employee now has an SSN that has been compromised. Where and how will it be used next? What tools are you offering to help your valued employees have peace of mind around this problem?

JUNE Effective Date of Change

Important notice from Board President



Since the pandemic began in our area, both Kansas City MGMA chapters have done their very best to respond to the challenges we all are experiencing.

Each board quickly found new ways to provide relevant and timely education via online webinars to fill the void of meeting in person. The webinars were provided to members and guests at no cost since spring 2020. Each chapter also reduced the dues structure quickly to help members remain active, knowing all members were impacted as well. Neither chapter could have imagined that the pandemic would still be actively impacting us well into the end of 2021.

Last year, the NWMO and GKC MGMA chapters individually and collectively determined that merging was in the best interest of both associations. This merger has unified and strengthened MGMA in Kansas City, a decision that will sustain MGMA in our area. A major impact has been not being able to meet and share face to face, which has always kept member relationships strong. Many other challenges remain for our members and the association until the pandemic is behind us.

Based on many factors, the GKC Transition Board realizes it is no longer feasible to continue to provide free webinars. Retaining financial stability requires revenue and some involvement of the membership. At February's board meeting, discussion about the options resulted in the following decision:

Effective June 1, 2021, GKC monthly webinars will require a \$15 fee for members and \$25 for non-members. Our live meetings returning soon will return to \$25/\$45).

The education provided is valuable, the presenters share their expertise and services to enhance your knowledge base, and we want to make these offerings financially feasible for you, our valued members. We also have to cover costs for food and room rental, etc.

Thank you for standing by us during this unprecedented and challenging time in our history. We are looking into the future, anticipating the return to normalcy, and the ability to see each other face to face once again! Until then don't forget: "We Are All In This Together, Kansas City!"

-- Chris Smith, GKC President

A graphic with a starry, purple and pink background and the text "Welcome New Members!" in a white, cursive font.



**– Colette Belcher –
Women's Clinic of Johnson County**

**– Cathy Hodges –
Kansas Pulmonary and Sleep Specialists**

**– Ashley Blacketer –
Imaging For Women**

**– Megan Davenport –
Saint Luke's Health System**

**– David Kaplan –
Gastrointestinal Associates**

**– Donna Robinson –
Jackson County Gastroenterology**

**– Marianne OConnell –
Gastrointestinal Associates**

**– Joseph Whetstone –
Sano Orthopedics**

**– Grady Cason –
Sano Orthopedics**



My MGMA Story

Amie McDonald, BA

When I was new to the practice management role I was completely overwhelmed with the responsibilities. I recognized the knowledge I needed to gain to be a successful practice manager. Thankfully, a colleague of mine introduced me to the local MGMA chapter (GKCMMA) and I joined quickly. I introduced myself to other managers; became involved, listened carefully to the knowledge being shared; asked questions and through networking learned a great deal from the business partners. Their comradery helped me navigate through some of the most challenging phases of my early career.

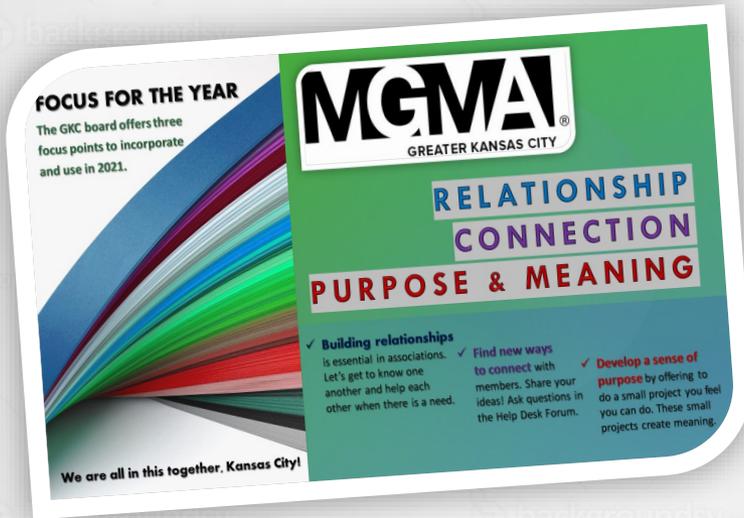
Let's fast forward 12 years. When it came time to make a career change, the relationships I had developed with other managers and business partners helped me get to the next level in my career. I was able to list a few influential members I met through MGMA as references on my resume. Their connections with my future employer and their recommendations based on the knowledge of my skill set helped the hiring director select me as the chosen candidate.

Now, after 21 years of experience, I am proud to be a cardiology and cardiothoracic surgery practice administrator and gave back to the MGMA community by serving in board positions and filling the role of president for Northwest Missouri MGMA in 2019.

It seems every year healthcare gets a little more complex, but 2020 was record-breaking in the number of changes we all had to make to continue providing vital healthcare services.

Although I am now employed by a larger healthcare organization, I still look to my network of colleagues when I need help working through a problem or finding a resource. No matter how healthcare transforms over the next decade, I know that I will still be able to lean on the personal connections I have made through our local MGMA chapter. I appreciate the time and effort the leadership of Greater Kansas City MGMA has put in to ensure Kansas City retains a strong local MGMA presence to support medical practices in our city.

I encourage each of you to make the time to get involved and attend the educational and networking opportunities that GKC MGMA will continue to provide. -- *Amie McDonald, NWMO MGMA 2019 President*



Building RELATIONSHIP . . .
is essential in associations. Let's get to know one another and help each other when there is a need.

Finding New Ways to CONNECT . . .
with members. Share your ideas! Ask questions in the Help Desk Forum.

Develop a Sense of PURPOSE . . .
By offering to do a small project you feel you can do. These small projects create meaning.

WEBINAR March 17 RECAP

“Security Risk Analysis: Why It Is Important Now More Than Ever”



Gary Carder
BA-CIT, RRT

SRA March 17 PowerPoint Slide Link:
[Why SRA MGMA PP 03-17-2021](#)

SRA - Recording access information:

Topic	Password
Security Risk Analysis: Why it is important now more than ever-20210317 1700-1	VpkV3aC8

Thanks to Gary Carder and Tammy Elliott for providing an informative description of the SRA capabilities offered to area practice managers. Gary described the necessary information required for each section and Tammy enticed attendees to engage in discussion and questions by asking relevant questions that would assist practices.

Supported by
Business Partner



Missouri MGMA Spring Conference May 5-7, Branson Convention Center



If this picture resembles your day, your week or last year, you need to be with us on May 5-7 at the 2021 Missouri MGMA Spring Conference! We are riding the waves of healthcare together and in a safe environment.

[View our brochure !](#)

Review our [full agenda](#) and [register today](#). Our pre-conference workshops, general sessions and breakout sessions have been designed with you in mind. These three days away from the office will be an investment in your professional development and an opportunity to build your peer network.

We look forward to seeing you there!

Rebekah Francis
Missouri MGMA
573-556-6111



"Caring for the Kingdom"

A Kansas City Healthcare Community Touchdown



Wednesday, September 22, 2021
Most speakers are confirmed!

Attendees, exhibitors and sponsors

All event information on webpage as it develops!

<https://gkcmgma.wildapricot.org/2021-Community-Symposium/>

Football Theme
Pre-Game
Kick-Off
Time Out
Half Time

Fun & Learning
Locker Room
Huddle
Game Plans
Victory Party



5.0 ACMPE & AAPC CEUs
All sessions 1-hour length
Keynote Speaker
Manager & Coder Tracks
Registration: 7:30 am
Start: 8:00 am - 4:00 pm

Dress in football casual attire
Decorate booth-football theme
TIME OUT - mid-afternoon
VICTORY - Wrap-up party
Exhibitor door prizes
Grand prizes

NEW EVENT! Confirmed & Starting Soon! BI-MONTHLY NETWORKING HOUR

Wednesdays, Aug 18, Oct 20, Dec 15
5:30 pm - 6:30 pm Networking Live Event
Chappell's Restaurant & Sports Museum



After our noon scheduled webinar (same dates), plan to end your day with a LIVE GKC networking event at Chappell's Restaurant & Sports Museum. Chappell's will be providing a private room for our gathering of members and guests. Let's enjoy time together. Light appetizers will be provided. You order your preferred drink. We set three events this fall: August 18, October 20 and December 15, 2021. If we get a good turnout this year, GKC will extend this offering into 2022. Hopefully, everyone will enjoy this venue and the sharing together meets our members' needs. There appears to be a lot of buzz about this already!



Register today for this no-fee event:

<https://gkcmgma.wildapricot.org/event-4254108>

Sponsor the Appetizers!

Add your company logo on the event page.

If a business partner would like to sponsor the appetizers for one of the three 2021 dates, please contact info@gkcmgma.org.

About . . .

Chappell's Restaurant & Sports Museum
<https://www.chappellskc.com/>



First opened in 1986 as a political and sports themed bar & grill, Chappell's Restaurant & Sports Museum has since become one of Kansas City's most iconic restaurant establishments for its astounding display of sports memorabilia. "People visit Chappell's to see the sports memorabilia, but always come back for the food," Jim Chappell often states.

2021-2022 PROGRAMS

Register at <https://gkcmgma.wildapricot.org/events>

ONLINE WEBINARS – Effective June 1: Members \$15/Guest \$25
IN-PERSON MEETINGS – Effective June 1: Members \$25/Guest \$45



April 21: Webinar
"Collection In the Modern Age!"
Chris Robbins, Executive Financial Consultants



May 11: Webinar (Pending)
"Managing Change"
Becky Blackwell, BSN, MSOD



May 19: Webinar
"Effective Leadership Communication"
Tracy Bird, FACMPE, CPC, CPMA, CEMC, CPC-I



May 26: Webinar Series – No Fee
"CMS Webinar Overview Series"



June 16: Webinar
"Living By Design: Four Pillars To Clarify Your Mission in Life"
Kristin Herman, CFP®, CLU®, ChFC®



July 21: LIVE EVENT
"2021 CMS Imaging Ordering Requirements"
David Smith, FACMPE, United Imaging Consultants

August 18: Online Webinar
"Identity Theft Is REAL!"
Cathy Lucas, Legal Shield

***NEW Networking Event at Chappell's 5:30–6:30pm**



September 1: Webinar Series – No Fee
"CMS Webinar Overview Series"



September 22: Symposium LIVE EVENT
"Caring for the Kingdom"

October 20: Online Webinar
"Title to Come"
Stephen Bowe, JD, MBA, CRCM

***NEW Networking Event at Chappell's 5:30–6:30pm**



November 17: LIVE EVENT
"Legal Issues for Medical Practices"
Randy Schultz, JD, Lathrop Gage



December 8: Online Webinar Series – No Fee
"CMS Webinar Overview Series"



December 15:
Annual GKC Business Meeting
Insurance Topic: TBD by Keane Insurance Group
***NEW Networking Event at Chappell's 5:30-6:30pm**



January 19, 2022: LIVE EVENT
"HIPAA & MACRA/MIPS: The Changes Keep Coming! Are You Ready?"
Kyle Haubrich, JD, Sandberg Phoenix, St. Louis MO



February 16, 2022: Online Webinar
"Cybersecurity Steps Every Healthcare Organization Should Take Now"
Angela Rivera, MBA & Craig Goodwin, CCISO/CISSP





COLLECTION IN THE MODERN AGE!

- We will cover the Consumer Financial Protection Bureau's new guidance for third party debt collections.
- Explain how the new rules effect the contact with patients thru emails, text messaging, social media and much more.
We will explore how this may change your office's intake procedures and billing practices.
- We will also review Credit Bureau reporting on medical debt as well as other questions you may have regarding accounts receivables.

Access Webinar Link:

<https://us02web.zoom.us/j/82481024581?pwd=aWVpNjdiM1RoeGFVUmV2N2lJNWkrQT09>

Meeting ID: 824 8102 4581

Passcode: 755284

Registration Link:

<https://gkcmgma.wildapricot.org/event-4172346>

**ONLINE WEBINAR
NO COST / OPEN TO ALL**

Date: Wednesday, April 21, 2021

Time: 12:00 Noon – 1:00 pm



Speaker: Chris Robbins

BIO:

Chris Robbins has more than 27 years running third party collections for healthcare debt. He has the Fellow & Scholar designations from the American Collectors Association. He is a past president of the Kansas Collector's Association and is currently the Treasurer for the Missouri Collector's Association. Chris has served on the Board of Northwest Missouri MGMA, and currently serves on the Board of Greater Kansas City MGMA for his second year as Business Partner at Large.

Event sponsored by

EFC Executive
Financial
Consultants

Date: May 11, 2021

Time: 12 Noon - 1:00 pm

Location: No Cost Online Webinar (Zoom Event)

“A Personal Look at Managing Change”



**with Rebecca Blackwell, RN, BSN, MSOD
Director of Organizational Development
Certified Leadership Coach**

With all the change we have faced over this past year, we will take a personal look at managing change, focusing on how individuals respond to and support others in the workplace where constant change is the norm.

We will discuss the psychology of change, theory behind planned change and reflect upon the concepts of resistance and resilience.

Webinar Access Link to Zoom:

<https://zoom.us/j/92212181983>

Registration Link:

<https://gkcmgma.wildapricot.org/event-3989364>

BIO: Rebecca Blackwell is a longtime professional with Truman Medical Centers University Health. She is an accomplished professional coach and advocate for planned change. Rebecca is practiced in facilitation and development of training and coaching programs within the healthcare setting and is most fulfilled when coaching teams and individuals to feel engaged and be successful in the workplace.

Sponsored By:

Truman Medical Centers University Health



No Cost ONLINE WEBINAR OPEN TO EVERYONE

Date: May 19, 2021

Time: 12:00 Noon - 1:00 pm

“Effective Communication Leadership”

We all have someone that comes to mind when thinking about great leaders whether it's a colleague, a politician or someone from your personal life. Regardless of who these people are, they all exhibit certain traits that set them apart. The secret to standing out include key principles of effective leadership communication that drive collaboration and success.

This webinar will present key principles that will help enhance your leadership communication skills.

Register at: _

<https://gkcmgma.wildapricot.org/event-4053132>



*If you are interested in
ACMPE certification or
Fellowship, contact
Tracy for information.*

Tracy Bird

FACMPE, CPC, CPMA, CEMC, CPC-I
ACMPE Forum Representative

Medical Practice Management Consultant

Tracy has over 40 years' healthcare management experience in various specialties in the areas of practice operations, revenue cycle management, coding, documentation, staff training, communications, policy and procedure development, and workflow redesign around value-based reimbursement. She is an ACMPE Fellow with MGMA, a Certified Professional Coder (CPC), a Certified Professional Medical Auditor (CMPA), a Certified Evaluation and Management Auditor (CEMC) a Certified Professional Medical Coding Curriculum instructor (CPC-I). Tracy is co-founder and past president of the NE Kansas Chapter of AAPC, a past president of MGMA-GKC, is the ACMPE Forum Rep for Kansas, MGMA-Northwest Missouri, and MGMA-Greater Kansas City, and is currently serving as the Vice Chair of the Certification Commission for National MGMA. She also serves as the State Liaison to Oklahoma, and Tennessee.

Online Webinar - Open to Everyone

Date: June 16, 2021

Time: 12:00 Noon - 1:00 pm



Kristin Herman

CFP[®], CLU[®], ChFC[®]

Financial Advisor

<http://www.kristin-herman.com/>



Living By Design:

Four Pillars To Clarify Your Mission in Life

Kristin developed the four pillars of "Living By Design" to clarify her own mission in life. As a financial analyst and in her personal life, Kristin said she used these tools every day -- at work and in her home life.

Join Kristin as she shares aspects of her realizations and how living by design has positively impacted her life, personally and professionally.

Pillar 1: Know Yourself and Be Wise

Pillar 2: Plan to Win

Pillar 3: Attitude of Gratitude

Pillar 4: Legacy - Live with an End Goal in Mind

Register at:

<https://gkcmgma.wildapricot.org/event-4088616>

Webinar Access Link available when you register.

Date: July 21, 2021
Time: 3:30 - 5:30pm

"2021 CMS Imaging Ordering Requirements"

Topic: CMS Requirements for clinicians to consult Appropriate Use Criteria when ordering CT, MR, Nuclear Medicine and PET beginning January 1, 2022, and for rendering providers to report that data on claims.

Beginning in 2022, CMS will require clinicians ordering CT, MR, Nuclear Medicine and PET for traditional Medicare patients will be required to consult CMS approved Appropriate Use Criteria via a CMS Approved Clinical Decision Support Mechanism.

Those providing professional or technical component of those services will be required to report data about the consultation on their claims in order to be paid. Whether your clinicians order imaging studies, or you provide the professional and/or technical component of imaging services, this session will cover required workflow and system changes necessary to prepare. The education and testing period for this rule began in 2019, so if you haven't already done so, now is the time to begin. We will also cover the exceptions to the requirement and CMS expectations for ordering clinician compliance with Appropriate Use Criteria. We will also talk about potential strategies for leveraging this process to reduce the burden of imaging pre-authorization with other payors.

Sponsored by  **UNITED IMAGING CONSULTANTS**
ADVANCED RADIOLOGY | EXCEPTIONAL CARE



David Smith
FACMPE

Bio: David L. Smith, FACMPE is Executive Director of United Imaging Consultants, a group of 35 radiologists serving hospitals, clinics and other imaging facilities in the Kansas City metro area. After spending the first ten years of his practice management career as Administrator of a multi-specialty group practice, over the past 21 years he has focused on radiology practice leadership and consulting. David has also been active in the Medical Group Management Association, including service on the Government Affairs Committee and volunteer work for the ACMPE and other segments of the association. He currently sits on the Federal Affairs and Advanced Education Committees for the Radiology Business Management Association, and the American College of Radiology Carrier Advisory Committee. He has been a presenter on this and other topics for MGMA, the Radiology Business Management Association, the American College of Radiology, and others.

**WE'RE PLANNING
FOR A LIVE EVENT!**

South Location
Holiday Inn & Suites
Overland Park KS

Register at:

<https://gkcmgma.wildapricot.org/event-4172559>



2021
SERIES



CMS Updates and Direction for CY2021

Rural Health Coordinator/Local Engagement & Administration
Division



UPCOMING DATES

for May 26, 2021
September 1, 2021
December 8, 2021

Each quarterly webinar will include pertinent updates and are subject to change depending on circumstances. Each session will have updates and add a subject specific focus during each session to address priorities for members. There will be time for audience questions. A PDF of the webinar will be sent out with your ACMPE Certificate for 1.0 hours CEU after the webinar. This webinar is not recorded.

Next Date: Wednesday, May 26, 2021
Time: 12:00 Noon to 1:00 pm
Online Zoom Webinar
No Cost Event for Members / Guests

Michelle Wineinger
CMS Rural Health Coordinator
CPC, COBGC, CPMS



Access Information for Webinar

May 26 - Join ZoomGov Meeting

<https://cms.zoomgov.com/j/1615735773?pwd=bEtpUCs2bGpUOHlmQ2VXMtF5S2Zndz09>

Meeting ID: 161 573 5773

Password: 064849

One tap mobile

+16692545252,,1615735773# US (San Jose)

+16468287666,,1615735773# US (New York)

Dial by your location

+1 669 254 5252 US (San Jose)

+1 646 828 7666 US (New York)

833 568 8864 US Toll-free

Meeting ID: 161 573 5773

Password: 064849

WHEN REGISTERING A GUEST

Register each staff member or guest separately per request of CMS.

After registering yourself, log out of your MGMA member account and use the guest's name, email and contact info for that person. CMS requests a complete list of attendees. A PowerPoint PDF will be posted on GKC MGMA website "Resource" page after the event.

Register at: <https://gkcmgma.ildapricot.org/event-4104575>

Join Our Growing List of 2021 SPONSORS

Become a monthly sponsor, place ad on web/monthly Connect, sponsor a webinar, or provide an educational video!

Email your choice(s) to info@gkcmgma.org

The **Highland Group, LLC**



The **Form Team** 
A Division of The Highland Group, LLC



SANDBERG
PHOENIX



BUSINESS PARTNERS No cost to you . . . Never to late to sign up!

WHY TIME MANAGEMENT IS . . .

Oftentimes we use a word or phrase that might be symbolic of something else, much like Kleenex is symbolic of tissues. It doesn't explain everything about the object. The same can be said for time management. Back in 1911, [Frederick Winslow Taylor](#) became known as the father of scientific method, which paved the way to today's *time management*. He coined the term about work in factories and how to become more efficient, and ever since then, we've used the phrase *time management* anytime we want to talk about getting more efficient or more productive.

The challenge is, we can't really manage time. We can be accountable for time. We can look back and see how we've used it. Did we use it efficiently? Did we [procrastinate](#)? But time is a constant resource. The reality is that what can be "managed" are some different things. What we should be saying is that "I need to be focusing on managing something else **better**, so I can make the best use of my time." Some examples of manageable things include:

SCHEDULE

You can manage your schedule so you can get the right things done. You can plan [time blocks](#), to-do-lists, morning/evening routines and more into your day. You can schedule for the short-term and the long-term and even for the much needed [vacations!](#)

PEOPLE

You can [manage people](#) so they aren't so distracting to your day. Let someone know if you can't talk with them at the moment, but also offer a better time where you'll be able to give them your full attention. Listen to people with an open mind and balance criticism with praise.

A TERRIBLE TERM



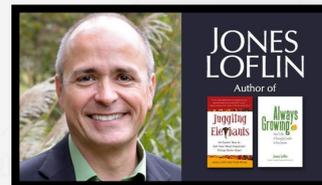
If I were to hold up a box of tissues and ask, "What is this?", how would you answer? If you're like most, you'd probably answer Kleenex because you recognize the brand, when really, they are tissues. All the other tissue companies would be very happy if you would call tissues by their product name, and not by the brand name Kleenex.



TECHNOLOGY

You can manage technology with helpful apps such as [RescueTime](#), [Toggl](#) and [Calendar](#). You can also access their analytics to see where you're actually spending your time and use it to help you make better choices.

When you feel the pressure of saying, "I've got so much to do and I need to get better at managing my time", stop yourself and insert something more definitive. Change your wording to something like, "I need to get better at managing my ___" and fill in the blank with something more exact like: schedule, focus or energy. This will help you get down to the root of your time management challenges so you can make your best choices. As [Charlie Gilkey](#) said, "*Money can be managed. People can be managed. Schedules can be managed. Time can only be accounted for.*"



Mobile Users: [336-859-9862](tel:336-859-9862)
[800-853-4676](tel:800-853-4676)
info@jonesloflin.com



2021 FOCUS

RELATIONSHIP CONNECTION PURPOSE & MEANING

Have Questions?

Contact us:

info@gkcmgma.org

816-806-1838

Visit website:

<https://gkcmgma.wildapricot.org>

[wildapricot.org](https://gkcmgma.wildapricot.org)



ONGOING JOB OPENINGS

Encompass Medical Group is a nine-office, primary care, independent physician practice. We have over 60 providers in the Greater Kansas City area.

We are scheduling interviews for the following positions at various locations:

- Primary Care Physicians
- Primary Care Nurse Practitioners
- Certified Medical Assistant
- Certified Phlebotomist
- Medical Receptionist
- Insurance Clerk (CPC not required)
- Radiology Technologist (must have CT, MR, or Mammography certification)
- Care Coordinator (LPN required)

Encompass Medical Group has competitive salary rates as well as a great benefits package, which includes health and dental coverage beginning the first day of employment.

If the position you are wanting to fill is no longer available, rest assured that we keep applications on file for at least six months and will get in touch with you should another opening occur.

Contact us via our website

at: www.encompassmed.com/employment
or call 913-495-2069.

*Send your job opening to info@gkcmgma.org
It will run until you notify us it is filled.*

YOU CAN ENROLL IN HEALTHCARE TODAY!

Enrollment Extended to August 15th

The individual health insurance marketplace (healthcare.gov) is having a Special Enrollment Period due to the Covid-19 pandemic.

This second chance special enrollment period will give Americans, who need healthcare coverage during this global pandemic, the opportunity to sign-up. Millions of people remain uninsured despite being eligible for reduced cost coverage through the ACA Marketplace or Medicaid Expansion.

If you know of someone that needs help, please refer them to us for information and possible assistance.

We can help!

Jeff David Insurance

Call or Text: 816-436-2622

Email: jeffdavid@jeffdavidinsurance.com



JEFF DAVID

INSURANCE
AGENCY

Business Partners **2021 Advertising – No Cost**

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Choose a Way!

CHOOSE AN OPTION Absolutely FREE

- 1. SPONSOR A WEBSITE PAGE for a year!**
First Come First Serve: All we need is your company logo or a small ad that you create. We'll post ad on the page of your choice. Only one ad per page, so act soon.
- 2. SPONSOR AN AD IN NEWSLETTER,** either monthly, quarterly, or annually. Send us your logo or ad and we'll post.
- 3. SPONSOR A MONTHLY WEBINAR/MEETING.**
Same applies as above. We'll place your logo or ad on the event of your choosing. One per event.
- 4. MONTHLY NEWSLETTER Short educational videos 1-3 min clip** or ad or logo in monthly newsletter/ website partner page. Choose a month.
- 5. PROVIDE WEBINAR: a monthly educational webinar.** Ad will be placed in that month's newsletter/logo on event page. And your logo will be included in the annual list of sponsors.

Contact the Central Office at info@gkcmgma.org

JOB **OPENING**

JOB OPENING: 02-11-2021

Still Open!

F/T CERTIFIED MEDICAL ASSISTANT

Baby and Child Associates (BCA), an independently owned Pediatric practice has an opening for a full-time Certified Medical Assistant.

Responsibilities Include:

- Rooming patients
- Assisting Providers with patients
- Giving Injections
- Phlebotomy
- Patient phone calls
- Cleaning/Stocking rooms

Qualifications:

- 1 year experience as a Medical Assistant (Pediatric experience preferred but not required)
- Valid certification as a Medical Assistant
- Ability to work in a team environment

Baby and Child Associates (BCA) was established in 1982 and located just south of Ward Parkway Center at 92nd & Ward Parkway in Kansas City, MO. BCA offers a friendly work environment in a small office setting. Depending on experience the pay range is from \$14 - \$20/hour. We offer health and dental insurance, paid time off, and a 401K plan. If interested, please email a resume with cover letter to:

JPatton@BCAPeds.com

**JOB WANTED - 03/11/2021 Encompass Medical
Clinical Practice Manager (Full Time)**



Encompass Medical Group is seeking a full-time **Clinical Practice Manager** within our **Independence** office. Encompass Medical Group is dedicated to only the highest standards of healthcare excellence as exemplified in all nine of our offices located throughout the KC metro area. Join our team and share your skills and talents with a leading provider of healthcare services.

Working Hours: 8:00am-5:00pm Mon-Fri

Position Summary: Assumes responsibility for all activities relating to administrative supervision of patient care for the medical office, including problem identification/resolution, determining appropriate support for physicians, orientation/ continuing education of support staff, and participation in the orientation of physician staff. Works closely with the Medical Center Director in a supportive role in the overall operations of the medical office.

Position Accountabilities: - Supervisory responsibility for nursing and support staff, - Attends and participates in medical office management meetings to coordinate activities of the clinical services with other offices, - Keeps staff current on changes in the practice, - Develops and implements standards and goals for the office, - Develops and implements the office's yearly budget; accountable for staying within budget, - Responsible for the medical office's overall profit and loss

Job Specifications:

Minimum Education: - Bachelor's Degree or at least two years management experience in a health care related field; LPN/RN required

Minimum Experience: - Demonstrated leadership ability, decision-making skills, effective utilization of resources, computer skills, and the ability to work autonomously; - Prior experience with budget and financial management within a health care setting

Job Qualifications: - Excellent typing skills, - 10-key experience preferred, - Medical background preferred, - Strong customer service background required, - Prior professional working environment experience preferred, - Able to work well in a team setting, - Prior EMR experience preferred, - Excellent communication skills

Skills – Administrative: - Excellent written and verbal communication skills, - Ability to work autonomously, - Computer expertise with spreadsheets, general ledger packages, word processing and database software needed, - Demonstrated leadership and decision-making skills in a team setting

Working Conditions/Physical Demands: - Must be able to travel throughout the metropolitan area, - Evening and extended daytime hours required, as are occasional weekends, - Frequent exposure to communicable disease, - Exposure to biohazards, - Job entails approximately 75% walking or standing and 25% sitting, - Physical demands, such as lifting in excess of 50 pounds, stooping, and pushing required to perform job

How to Apply: Email your resume to glooney@encompassmed.com or call Garrett Looney at 913-495-2069 **Salary:** \$50,000-65,000/yr. (commensurate with professional experience, education, and active credentials)

Company website: <https://encompassmed.com/>

JOB OPENINGS



JOB WANTED – 04-01-2021

OHP - Billing Office, Lenexa, KS

Clerical & Administrative Support

Full Time, Day Shift Hours: M-F 8:00-4:30 Req # 20627

Olathe Health is looking for dedicated, caring professionals to join our system! If you enjoy an environment of team-oriented patient care and an excellent staff of co-workers, you have found the right place! Olathe Health Physicians, the physician corporation operating over 30 clinics is currently looking for a **Credentialing Coordinator** professional to join our team.

Position Description: The **Credentialing Coordinator** is responsible for all aspects of the credentialing, re-credentialing and privileging processes for all employed or contracted medical providers who provide care for Olathe Health Physicians. Responsible for ensuring providers are credentialed, appointed and privileged with health plans, hospitals and patient care facilities. Maintains up-to-date data for each provider in credentialing databases and online systems, as well as ensuring timely renewal of licenses and certifications.

Position Requirements:

Education: High school diploma or GED required; 2 Year/ Associate Degree preferred

Experience: 3 - 5 Years Experience in credentialing; Previous Healthcare Experience preferred

Knowledge, Skills: Computer Systems (specify), Preferred Cerner EHR, Ability to Multi Task and Prioritize

Organizational and Verbal Communication skills, Grammar/Spelling. Ability to design/generate reports and compose letters/memos; proofreading skills; capacity for logical evaluation of difficult situations; capacity to work in deadline-oriented environment; high level of regard for confidentiality. Microsoft Office - Word, Excel. Typing speed of 50 WPM. Medical Terminology preferred.

License, Registration and/or Certification: Certified Provider Credentialing Specialist (CPCS certification by the National Association Medical Staff Services Upon Hire

If you are committed to helping improve the health of our communities in an environment of trust and collaboration, you are welcome to apply online: www.olathehealth.org/Careers

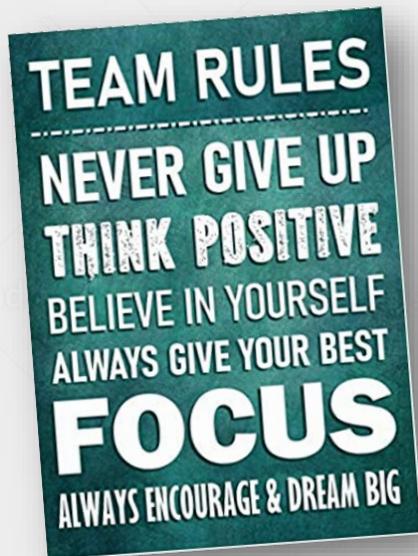
EOE Employer M/F/Disabled/Vet



Laurie Atwood

Missouri MGMA State Chapter News

The Missouri MGMA Nominating Committee met on April 9, 2021 to review the nominees and finalize the slate of officers to the 2021-2022 Missouri MGMA Board of Directors. Their committee is pleased to introduce the newest nominee, Laurie Atwood. Laurie has served as president on the NWMO MGMA local chapter and currently serves on the transition board for GKC MGMA. She has worked at Barry Pointe Family Care for the last six years. She is excited to help show the importance of education through Missouri MGMA and looks forward to helping guide other practice executives to reach their goals.



Ask a Question

For active manager and business partners:
Ask question and get answers from your peers.

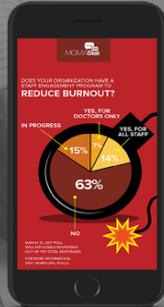


HELP DESK FORUM



- **To ask a question:** Click the "Create topic" button. Create a title, ask your question, and list your name, practice/business and email address.
- **To view a question:** Hover over the title and a box will pop up containing the question.
- **To answer a question:** Click on the title and choose the "reply" button. Include your name and email at end of the answer.

Healthcare data and insights at your fingertips!



Join **MGMA Stat**, MGMA's free weekly polling initiative, where real-time data is captured on issues currently affecting healthcare.

Text **MGMAMO** to **33550** to sign up!
Visit mgma.com/stat for details.





2021 GKC MGMA Transition Merger Board

PRESIDENT	Chris Smith	MANAGER AT LARGE
PRESIDENT ELECT	Andrea Wyatt	Jennifer Caswell
TREASURER	Barbara Sack	Laurie Atwood
SECRETARY	Rebecca Allison	Brian Stack
1st PAST PRESIDENT	Kory Barrett	Merry Mullins
2nd PAST PRESIDENT	Brad Carney	PARTNER AT LARGE
		Patty Evarts
		Chris Robbins



Chris



Kory



Brad



Andrea



Jennifer



Laurie



Barbara



Brian



Merry



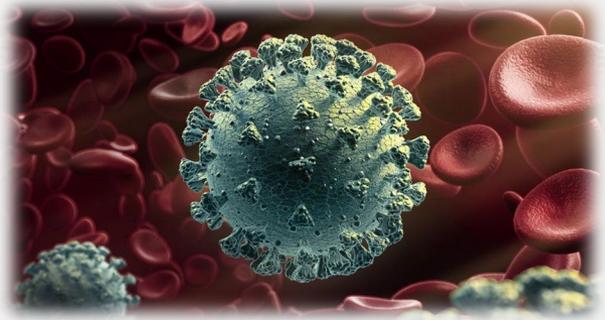
Rebecca



Patty



Chris

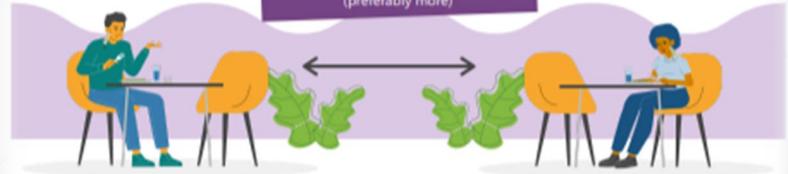


Safe Breaks at Work:



- ✓ Take breaks and eat meals outdoors whenever possible.
- ✓ Wash your hands before entering the break area.
- ✓ Maintain at least 6 feet of social distancing (preferably more) when using break areas.
- ✓ Wear face coverings during breaks (unless medically exempt). Face coverings must be put back on immediately after eating or drinking, including while speaking between bites or sips.
- ✓ Remain seated and minimize conversation while eating and drinking.
- ✓ Comply with occupancy limits for break areas to reduce crowding and maintain social distancing.

On a work break?
Keep 6 feet apart
(preferably more)



For more information on COVID-19, visit:
sccgov.org/coronavirus