John Cirino

780 Los Caminos St

St. Augustine, FL 32095

8/11/22

Recipient Name

Title

Organization Name

Street Address

City, ST ZIP Code

To Whom it May Concern:

Tania Del Pilar has worked at ScanSTAT Technologies for 5 months. She joined us as a Client Experience Manager and has been instrumental in launching this channel. She reported directly to me and exceeded all our expectations.

She assisted with the outlining the onboarding process and established workflows that have made our client outreach seamless. Tania assisted with all touch points with clients from implementation through the transition to operations and beyond. She became the bridge that the organization was missing in order to maintain client relationships that would last.

Tania immediately became a leader on the Client Experience team and was someone who took initiative to enhance our current processes. Although the Client Experience team was assigned accounts by territories, there were several times in which Tania jumped in and took over accounts that needed a strong communicator and leader.

Tania can lead and guide people to success as well as project manage multiple projects at the same time. She has a strong background in client experience, and it showed when she joined our team. She can build relationships internally and externally that would translate well into a leadership role and provide a significant relationship foundation for the organization and client that will last because of her dedication.

Tania would be an asset to any organization that hires her.

If you would like any additional information about Tania fee free to reach out via email, phone, or text.

Thank you,

John Cirino

919-210-1329 (Cirino30@gmail.com)