



September 2022 GKC CONNECT Association News at a Glance

The early
bird catches
the worm.

- William Camden



**ON THE MOVE
CONFERENCE
EARLY BIRD RATES END
Friday, Sept. 16th**

September President's Message



Andrea Wyatt

Happy September!

The end of last month was busy for me as I left a practice I enjoyed very much and joined a new practice. For me the choice was driven by the opportunity to make a greater impact in my workplace (and a very persistent person recruiting me).

Coming into the new practice I've found myself leaning on my GKC MGMA resources and network. I've sought out other administrators in my new specialty for advice and insights. At this point in my career, I especially value the people I've gotten to know through GKC MGMA!

Everyone has an opportunity to develop and strengthen those relationships in the near future. Our annual conference is slated for October 19th. I'm excited about the lineup of dynamic speakers and informative sessions available. Equally exciting is the chance to spend time with my peers and continue to learn from them.

I also look at our conference as the perfect venue to recognize and reward our coding staff and other leaders within the practice. Having the conference in KC provides the opportunity to send multiple people to a high-quality meeting at a low cost. Not to mention the availability of CEUs for our coders!

As I'm navigating the ins and outs of my new opportunity, I know I will continue to reach out to my GKC peers for their wisdom and guidance. I hope you'll take a minute if you haven't already, and sign up for the October conference so you too can develop these valuable relationships. If you hurry – you can still get the Early Bird rate!! Hope to see you there! *Andrea*



BE AN EARLY BIRD REGISTRANT FOR THE "ON THE MOVE" CONFERENCE

Act in the next few days!

Don't miss your opportunity to take advantage of the **Early Bird rates through Friday, Sept. 16** for the October 19th "On the Move: Creating a Strong Future Together" conference. We have a fantastic lineup of speakers and will enjoy a fun-filled and educational day of learning and networking!

**SAVE YOUR
PRACTICE/BUSINESS
SOME MONEY AND SIGN UP
NOW!!**

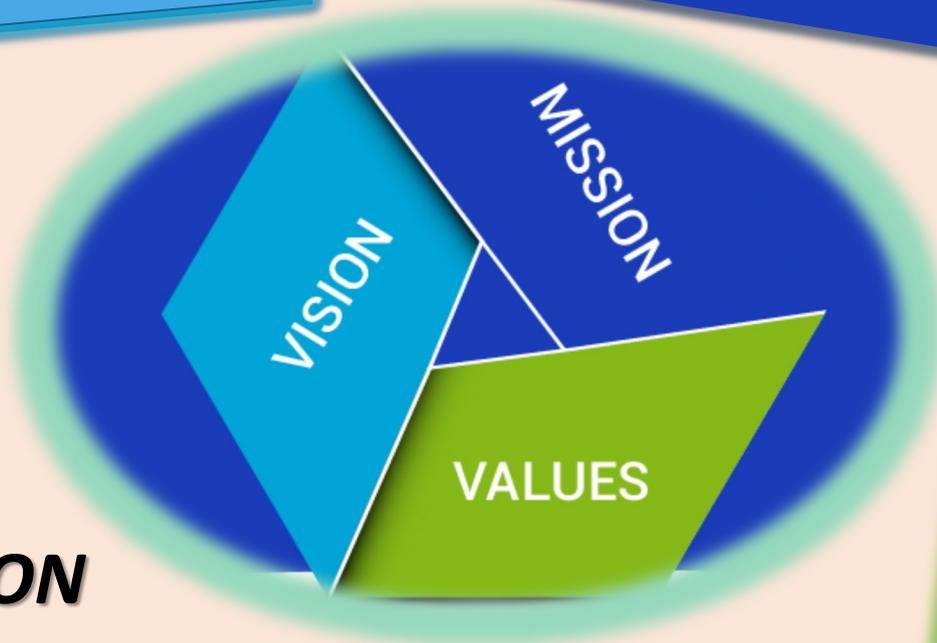
<https://gkcmgma.org/2022-On-the-Move-Conference>
See you there!

OUR VISION

Our Vision is to be the recognized source for development and collaboration of healthcare leaders.

OUR MISSION

The Mission of Greater Kansas City MGMA is to enhance healthcare leadership through education, collaboration and networking.



OUR VALUES

Integrity
Collegiality
Engagement
Respect

**2022
NEW
ASSOCIATION
STATEMENTS**



Annie Alexander RN MBA CMRM, CEO, CiBR Solutions, spoke to a roomful of managers and partners on August 17 at Chappell's Restaurant & Sports Museum. During her presentation Annie reviewed the key steps to generating more cash flow and helping independent medical practices thrive in business. She discussed some of the outsourcing benefits and myths associated with outsourcing services. Attendees also learned about helping independent medical practices not only remain in practice but also thrive in business!

She also covered:

- Independent Medical Practices – current and future state
- Top challenges faced by independent practices in 2020/post- pandemic.
- Solutions to these challenges
- Strategies to generate more revenue





GKC MGMA Shadow Buddies Foundation

TOY DRIVE A HUGE SUCCESS

This drive blew us away!

Many members and guests donated for the last three months to provide not only boxes of toys but monetary donations. Thanks to Umbrella MS and Roxanne Rabich for handling getting the donations delivering to the right place!



Missouri Society of the American College of Osteopathic Family Physicians

Lou Anne Hummel-Gonzales Awarded the James A. Di Renna, Sr. Appreciation and Recognition Award by Missouri Society of the American College of Osteopathic Family Physicians Kansas City, Missouri –Lou Anne Hummel-Gonzales was recently awarded the 2021 James A. Di Renna, Sr., D.O. new GKC MGMA member. Appreciation and Recognition Award by the Missouri Society of the American College of Osteopathic Family Physicians (MSACOFFP).

The Di Renna Award recognizes and honors a company or individual who has given years of dedication and service to the MSACOFFP and osteopathic family medicine. Lou Anne Hummel-Gonzales is a staunch supporter of the MSACOFFP and the annual Winter Family Medicine Update, a program that provides continuing medical education to family physicians. She is an example of an individual who has supported osteopathic family medicine and the MSACOFFP through sponsorships, exhibiting and providing consulting to our member's medical practices for many years. She currently serves as President of Advanced Physician Recruitment, a company that assists with physician and mid-level staffing needs. In addition, she is a consultant with Advanced



Net Providers, a company that provides business technology solutions to medical practices.

The MSACOFFP is a network of osteopathic family physicians dedicated to providing the finest family medical care in Missouri. The mission of the MSACOFFP is to preserve and promote the distinct philosophy and practice of osteopathic family medicine through quality education, leadership and advocacy. The MSACOFFP actively works to defend and protect the rights and interests of the osteopathic family physician.

GKC MGMA member Lou Anne Gonzales was presented with a plaque from Dr. James A. Di Renna, Sr. (r.) at the August 17, 2022 GKC meeting.

I actually was awarded this last year and they were going to recognize me at the Missouri Osteopathic Family Physicians annual meeting but it was cancelled due to COVID. Dr Di Renna has been waiting to give me this award. Lou Anne Gonzales



***Attendees/Exhibitors:
Registration Is Open***

Be there!

***Come Join Us!
You'll be glad you did!
Early Bird Rates for Attendees***

**Wednesday, October 19, 2022
Times: 7:00am – 5:00pm**

**Breakfast, Luncheon, Snacks Included
Holiday Inn & Suites - Overland Park West**

**Conference Info In One Place:
<https://gkcmgma.org/2022-On-the-Move-Conference>**

Co-Sponsors:



<https://gkcmgma.org/2022-On-the-Move-Conference>

ATTENDEES: EARLY BIRD ENDS ON FRIDAY, SEPTEMBER 16

Conference Sponsors & Exhibitors – a few booths still available



Registration 7am with breakfast and visiting exhibitors! Check out the Morning Conference Topics and Speakers

TRACK I – GKC/KC METRO
8:15am – 9:45am

**"Company Culture,
Positivity, Leadership &
Management Lessons**



THOMAS DOUGLAS
KEYNOTE, PRES & CEO JMARK

During this candid, open-hearted discussion, he'll share his formula for always putting people first in every business decision and process, demonstrating how doing so unlocks innovation, dedication, and passion in your best employees and creates a win-win environment for your business and people alike. Be prepared for questions and conversation.

TRACK II - AAPC KC
8:15am – 9:45am

**"2023 Evaluation &
Management Guidelines
Moving On, Don't Be Left
Behind"**



ANGELA JORDAN
CPC CPMS COBGC

Angela knows that challengers we (coders and providers) face as she has audited many specialties under the new guidelines. Learners will leave the session with a thorough understanding of the critical changes to the decision-making process and how providers can improve their notes, starting now for the smoothest transition.

MORNING CREW

TRACK I – GKC/KC METRO
9:45am – 10:30am

"Work Life Balance"



ROSEANNE CORLEY
LPC LCPC CPC

Roseanne will identify cost of consistent partial attention, create mindful alignment of values and behaviors, practice implementing a purposeful pause to shift from reaction to intention, establish your unique recipe for flow to enhance peak productivity, and set and maintain clear boundaries,

TRACK II - AAPC KC
9:45am – 10:30am

**"Welcome to the Dark
Side: A Day in the SIU"**



BARBIE HAYS
CPC CRAC CPCO CFPC CPMA CEMC
CPC-I ICD-10 TRAINER

Barbie will detail the major aspects of the SIU "audit" and how to handle requests for information about the practice. This should be taken seriously, taken to the top of your organization, and know how it relates to medical practices.

Register by September 16 – use the Early Bird rates!



Each Sunday, our goal is to share a piece of gold with you. Some small piece of information that helps you to have a better week and achieve a better outcome.

This week, I want to talk with you about People Puzzles— some of the hardest things to solve in business. Through the years in working in business, I've had the privilege to work with some amazing people, some fun people, some very challenging people, and some straight up assholes. Through each of these situations, I've learned something valuable—even when working with those incredibly challenging individuals.

Some of the most important lessons that I have learned are:

In order to build a sustainable and positive culture, you have to start with psychological safety. People in your organization must believe they can share their thoughts, opinions, and feelings without being criticized or dismissed.

The process of creating and facilitating this trust is not easy. It takes time and intentional energy focused on listening to understand instead of listening to respond (which is what far too many people do). It takes a humble leader to hear that their communication is poor, or their explanation of a decision was incomplete or wrong. What I have learned over the years is that it is not the job of a leader to provide a better explanation or to “tell” something better, but instead it is the job of an effectively leader to ask better questions.

This is especially true when dealing with conflict. When two people on a team are at odds, it can create significant pain and frustration for all others around that situation. It will often make people feel very uncomfortable so that they try to avoid the situation as much as possible. Especially if the challenges are between someone that has been in the organization for years and their supervisor.

To deal with these types of conflicts, we have found a few tenets to be helpful:

- Always start with honor. The purpose of any conversation should be to honor the other person and help them feel better about the situation.
- Listen and repeat what you heard so they know you were listening.
- Ask questions such as:
 - What led you to this situation?
 - What feelings do you have about the situation now?
 - What frustrations do you have about the situation?
 - What do you think were the intentions of the person/people involved in this situation?
 - Why do you think they behaved in this way?
 - Could you have done something wrong that caused or contributed to this behavior?
 - What fears do you have because of this situation?
 - (If you are dealing with a conflict with another person)
 - What do you want for [insert name] coming out of this?
 - What would you do differently if you could?
 - What do you wish [insert name] would have done differently?

Sometimes we have to ask more challenging questions in order to get to the facts of a situation. Things like:

“Bob, I would like to ask a challenging question and I’m not quite sure how to ask. Is it okay with you if I just blurt it out in a way that may seem a little clumsy?”

“Of course,” Bob replies.

“Thanks. Here goes... I’d like to know if you really want to work here any longer? It seems as though you are pretty distracted and frustrated...”

When we create psychological safety and start with honor, where we have built the rapport, we can ask more challenging questions and have more difficult conversations. The goal is to get to the root of the issue quickly, but doing so without people feeling like they are being attacked. Once we know the core issues, we can jointly develop a plan of success.

The goal of AoD is to build better leaders who run better companies and change the world. Being a better leaders doesn't just mean in the office, but at home too. [Here is a link to a template to our Perfect Week Planner.](#) I hope you enjoy it and figure out your perfect week!

Thomas Douglas
CEO of JMARK

**Here is an article
that Thomas
wrote recently.
He is our
conference
keynote speaker.
Plan to hear
more from him
as he starts our
day off next
month 10-19-22.**



Lunch in the Skyview Room

Afternoon Conference Topics and Presenters

Exhibitor Door Prizes and Grand Prizes awarded in afternoon.

AFTERNOONTEAM

TRACK I – GKC/KC METRO
1:00pm – 2:30pm

“Dealing with Today’s Work Place Stressors”



PANEL & ROUNDTABLE
LEADERSHIP PANEL

The leadership panel will discuss and ask for audience participation on 5 or more stressors that most healthcare works are dealing with on a daily basis during the pandemic: Staffing insufficiencies, provider early retirement, applicant demands that upset existing staff, decreased revenue due to less patients and mandatory COVID vaccination requirements and burnout.

TRACK II - AAPC KC
1:00pm – 2:30pm

“Be More Than Your Job Description: Lead Without a Title”



TRACY BIRD
FACMPE CPC CPMA CEMC CPC-I

We all have opportunities to influence others, therefore, we are all called to lead.

This session will explore ten leadership qualities that will enable you to create value for those around you.

TRACK I – GKC/KC METRO
3:0pm – 4:30pm

“Importance of Mental & Physical Health”



JULIE DAVIS
PHD PSYCHOLOGIST

This session will challenge you to take a deep dive into your individual psychological/mental state. In this lecture we will take a deeper dive into how the stress and isolation of a pandemic such as COVID-19 can change in us and how we can flip those changes from a seemingly negative “thing” to a positive.

TRACK II – AAPC
3:0pm – 4:30pm

What’s New for 2023!



SHERRY WRIGHT-FONTENOT
CPC CPCO CPMA CEMA CEDC

Sherry will provide a general update on what is known for the world of documentation and billing for CY2023.

We’ll discuss:

1. Documentation Updates
2. Resource Lists
3. General Prep for Changes

Win free night stay at hotel. Sign up by September 16 and save!



Ashley
Blacketer



Chris
Campbell



Brian Stack
Chair

MEMBERSHIP COMMITTEE

Welcome New Members - 19

August 2022 – 3

Dr. James A Di Renna, Barnes Medical Group
Chelsea Stuart, Orthopedic Surgeons, Inc,
Branden Chavez, Orthopedic Surgeons Inc.

July 2022 – 3

Jolie Diaz, Jeff David Insurance
Nathan Roberts, Clemons Real Estate
Temperance McFarland, KC Psychiatric Group

June 2022 – 2

Justine Dickey, ScanSTAT
Nancy Stuchlik, Medical Provider Resources

May 2022 – 3

Marty Gilchrist, Cushman & Wakefield
Wendy Behr, Women’s Health Associates
Christine Parsons, Schooley Mitchell

April 2022 – 4

Samantha Palmieri, Blue KC
Myranda Cleary, Blue KC
David Johnson, Cradle Thru College Care
Tamy Brown, MA Heart & Lung Surgeons

March 2022 - 2

Chuck Lyon, Central States Recovery
Steve Cargill, e Sentire

February 2022 - 1

Amy Burke, AB Marketing Company

January 2022 - 1

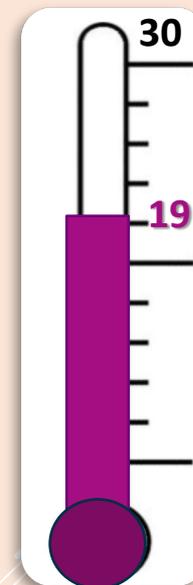
Brenda Olson, Great Plains Health Alliance



Invite a
colleague
to join!

Sharing Ideas you can do too!

- Entice non-member managers to join GKC by sharing your personal experience.
- All members are encouraged to have a LinkedIn account - great resource/connector.
- Have a strategy for your posts on any platform. Reshare, like, comment on LinkedIn posts. Add links, hashtags, and tag members on platforms.
- Attend the GKC Book Club Lunch & Learn starting this fall. Watch for more information as it develops.
- Share your GKC My Story! with members in a monthly news issue. This really help people get to know you on a personal level. It’s a good connector and your story matters!





New Community Health Dashboard

Info provided by Jason Stalling, Clay County Health

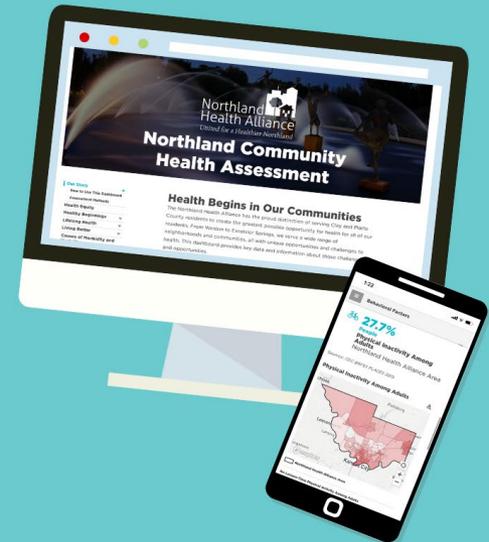


A new Northland Health Alliance community health dashboard, led by Clay County Public Health Center Epidemiology Manager Elizabeth Yoder.

The dashboard is a great resource for those who live in the Northland or are a part of organizations involved in creating policy, assigning resources, and planning for actions that can improve the health of people in the Northland. In the recent event they helped attendees find the data and info they were most interested in and to understand the context and overall importance of the dashboard. For more information contact clayhealth.com or call 816-595-4257.



Virtual Guided Tour
through the new Northland Community Health Dashboard



SOCIAL MEDIA AD HOC COMMITTEE GET INVOLVED IN GKC SOCIAL MEDIA!

The Social Media Committee is asking for help from ALL GKC MEMBERS to connect with each other on LinkedIn, and then Like, Comment and Share each others' posts. Use our hashtags: #GKC #GKCMGMA #MGMA.



If you aren't connected with GKC MGMA platforms, please take a few minutes to CONNECT with GKC. Let's all get connected!
503 already have!

If you have any ideas related to social media or want to help keep the ball rolling: Send your ideas to Carolyn Baruch at info@highlandgroup.net



Your Expertise Wanted!

The GKC Central Office is working on a new Facebook page and private group that interfaces with Instagram. Thanks to Temperance McFarland for volunteering to assist in this task. If you are a Manager Member and would like to work on this project too, please email or call info@gkcmgma.org / 816-806-1838.



Meet All Our New Members

To view a list of all our new members go to our website to view those who participated and those who are listed.

Check out our growing list:
<https://gkcmgma.org/Meet-Our-New-Members>

1. Continue to grow our membership numbers. We have a great thing going here! Let's spread the word and add others to our ranks!
2. Increase attendance and participation in our events. If you aren't participating, you're missing out on all our organization has to offer.
3. Increase networking and build new relationships. It always comes down to the people. The wealth of knowledge within GKC MGMA is staggering. How can we create more opportunities to interact, get to know each other, and share that knowledge?
4. *Grow as professionals and develop new skills. This is our purpose after all. Take a look at the CMPE track. It's worth it!

Upcoming GKC Meetings for the Year

 **Monthly Education Meeting**

 **Board Meeting**

 **Annual Conference**

SEPTEMBER 2022

Entire Month:

National Courtesy
Hispanic Heritage
Self-Improvement

National Days:

Labor Day, September 5
Patriot's Day, Sept 11
Grandparents' Day, Sept 11
Boss/Employee Exchange Day, Sept 12
Day of the Programmer, 13th
Online Learning Day, Sept 15
Working Parents Day, September 16
Constitution Day, Sept 17
Citizenship Day, Sept 17
Start of Oktoberfest, Sept 17
IT Professionals Day, Sept 20
Inter. Day of Peace, Sept 21
Fall Equinox, September 22
Comic Book Day, Sept 25
Family Day, Sept 26
Women's Health and Fitness Day, Sept 28
Coffee Day, Sept 29
Podcast Day, Sept 30

2022 CALENDAR

Time flies by so quickly. See what we have planned for this year – All speakers are confirmed through December! Mark your calendars!



2022 MONTHLY PROGRAMS

Sept 7, 2022: CMS SERIES – 3rd Session

Free Webinar Open to Everyone at No Cost
Noon – 1:00pm via Zoom
Topic: TBD



Sept 21, 2022: LIVE EVENT South –3:00 – 5:30pm

“Stress Relief Techniques to Improve Your Daily Life”

Speaker: Leah Morgan, Core Balance

Oct 19, 2022 ANNUAL CONFERENCE “On the Move: Creating a Strong Future Together”

All available info can be found at:

<https://gkcmgma.org/2022-On-the-Move-Conference>



2023 ONLY A FEW MONTHS AWAY!

The Program Committee is beginning the process of finding topics and speakers now that they see the final results of the recent survey. Thanks for those who responded. If you know a great speaker with a relevant topic, please share it with the committee. Send to info@gkcmgma.org.

MEETING LOCATIONS

SOUTH: Holiday Inn & Suites OPW, Reeder Street, OP, KS

NORTH: Chappell's

Nov 16, 2022: LIVE EVENT South 3:00 – 5:30pm

Amy Burke, AB Marketing Co.

“Planning Marketing Strategies for 2023”



Dec 7, 2022: CMS SERIES – 4th Session

Free Webinar Open to Everyone at No Cost
Speaker and info to come.
Noon – 1:00pm via Zoom
Topic: TBD

Dec 21, 2022: LIVE EVENT South 3:00 – 5:30pm

Annual Business Meeting with Special
Guest Speaker Bowen White, MD
End the year with fun, insights and a surprise!



2023 MONTHLY PROGRAMS BEING DEVELOPED

Holiday Inn & Suites Overland Park West

Date: Wednesday, September 21, 2022

Time: 3:00 pm - 5:30 pm

"Stress Relief Techniques To Improve Your Daily Life"

Speaker: Leah Morgan

Core Balance Yoga Center owner & KCYTT trainer

Leah will share techniques to control and relieve your stress level and increase your strength and flexibility in this presentation. These techniques will create an overall improvement of your daily life at work or home. She will be sharing information she has honed over years of experience and will share excellent techniques to relieve your stress level. Whether your goal is to begin or grow a daily practice, increase your strength and flexibility, or learn how to control stress, Leah can help attendees with some easy to learn ways to achieve your personal goals.

After Leah shares her techniques to control stress in the first portion of the meeting, be prepared to move your chair away from the table to move around a bit. She hope we all are willing to participate in some fun movement. She will lead us through it. She's looking forward to the meeting and sharing with you!

REGISTRATION LINK:

<https://gkcmgma.wildapricot.org/event-4693601>



Chappell's Restaurant & Sports Museum

Date: Wednesday, November 16, 2022

Time: 3:00 pm - 5:30 pm

"Planning Marketing Strategies For 2023"

Speaker:

Amy Burke, AB Marketing Co.



Amy will provide information on how to set up marketing strategies and plan for 2023. She said, "Fourth quarter is the time to reflect and think about the upcoming year!"

REGISTRATION LINK:

<https://gkcmgma.org/event-4693610>

AB Marketing Co.



RECENT JOB POSTINGS



Reproductive Resource Center Open Positions

Office Administrator
Submitted by Jean Garten 06-27-2022

Position:

Reproductive Resource Center is the region's leading innovator in fertility services and has remained an innovator for over 35 years. RRC provides various fertility care options, including IVF, Egg Freezing, PGT, and IUI. Visit our website to learn more about our services and practice culture at <https://www.rrc.com>

Medical Receptionist
Submitted by Jean Garten 06-27-2022

Job Description:

RRC is looking for a medical office receptionist. The Medical Office Receptionist will greet patients, activate patient files, and move patients through a pre-determined schedule of appointments at the physician's office. This person should have a strong background in verifying insurance benefits and be comfortable communicating those to the patients and collecting due fees and copayments at the time of service. For RRC's care model, it is pertinent that the medical office receptionist is patient, friendly, personable, welcoming, and a professional individual. We are open to training the right individual if the applicant lacks experience.

NOTE:

If interested in either position, send your resume to ejgarten@embarqmail.com for consideration. For questions contact Jean Garten at 913-707-4074.

To view the full job description and requirements, go to <https://gkcmgma.org/Jobs>

Nurse Clinic Manager
Six openings available
Submitted by Lou Ann Gonzales 06-27-2022

Attached is a job description describing the six openings available at Swope Health:
<https://acrobat.adobe.com/link/review?uri=urn:aaid:scds:US:393cec0e-27a5-3953-8a27-8b6a44c15f9d>

The Clinic Manager is responsible for oversight of all operational aspects within the assigned clinic(s) with the goals of providing an optimal patient experience, delivering high quality care, and controlling costs, in alignment with Swope Health (SH)'s Promise, Mission and Key Performance Indicators. The Clinic Manager is responsible and accountable for patient relations, personnel administration and the clinic's fiscal management. The Clinic Manager serves as a liaison between Medical staff and other clinical staff coordinating the day-to-day operation of clinic services. This position works in close collaboration with the Director of Nursing, however, is expected to exhibit initiative and independent action in accomplishing their job duties.

For more information contact:

Lou Anne Gonzales, President
Advanced Physician Recruitment
913-955-3837 O
913-293-7161 C
9401 Indian Creek Parkway, Suite 140
Overland Park, KS 66210
www.anpinc.net



CLAY COUNTY

PUBLIC HEALTH CENTER



Centers for Disease
Control and Prevention

CLAY COUNTY HEALTH ALERTS

Here are the most recent attachments that have been sent to us for sharing.

[9-4-2022 DHSS HU Missouri Monkeypox .pdf](#)

[08-30-2022 CDC HAN 473 Variant Influx \(002\).pdf](#)

See article at right.

[Influenza Reporting form 22-23.docx](#)
[22-23 Influenza Reporting.xlsx](#)

This is an official CDC HEALTH ADVISORY

Distributed via the CDC Health Alert Network August 30, 2022, 3:00 PM ET
CDCHAN-00473

**Variant Influenza Virus Infections:
Recommendations for Identification, Treatment, and
Prevention for Summer and Fall 2022**

Missouri healthcare providers please contact your local public health agency or the Missouri Department of Health and Senior Services' (DHSS') Bureau of Communicable Disease Control and Prevention at 573-751-6113 or 800-392-0272 (24/7) with questions regarding this CDC Health Advisory, to report a case of influenza in a patient with recent exposure to swine, or to request additional subtype-specific real-time polymerase chain reaction (RT-PCR) testing of influenza isolates at the Missouri State Public Health Laboratory. (See full advisory at link below.)

[08-30-2022 CDC HAN 473 Variant Influx \(002\).pdf](#)

ADVERTISING – *No Cost to Our Business Partners*

Choose a way!



1. SPONSOR A WEBSITE PAGE:

All we need is your company logo or a small ad that you create. We'll post it on an available page. Only 1 ad per page.

2. SPONSOR AN AD FOR NEWS ISSUES:

Either monthly, quarterly, or annually. Send us your logo or ad and we'll post.

3. SPONSOR A MEETING:

Same applies as above. We'll place your logo or ad on the event of your choosing. 1 per event.

All partners interested in providing a webinar or ad, sponsor a webinar, or create a video agree to abide by the terms of the agreement, sent to the office if you have interest in any of these options.

Have another idea, we're listening!!!

4. MONTHLY OR 1 TIME ONLY

Short educational videos

1-3 min clip or ad or logo in monthly newsletter/website partner page. Choose a month.

5. Have an interesting Idea?

Submit it to the board. Email your idea to info@gkcmgma.org and it will be reviewed at the next board meeting for consideration.

Contact the office with your questions at info@gkcmgma.org





FORUM NEWS



Tracy Bird

FACMPE, CPC, CPMA,
CEMC, CPC-I
GKC MGMA ACMPE Forum
Representative

Stop for a moment and consider the responsibility you have as a professional medical manager.

- Every day you manage employees (**Human Resource Management**);
- You maintain the strategic direction of your medical group and keep your physicians moving forward (**Governance**);
- You maintain the flow of the office, and deal with outside vendors (**Business Management**);
- You make sure technology is in working order and up to date (**Information Management**);
- You oversee the safety of your patients and maintain regulatory requirements such as OSHA, and corporate compliance (**Risk Management**);
- You make sure your practice is reporting data necessary to demonstrate quality measures (**Transformative Healthcare Delivery**); and
- Finally, you analyze and benchmark your practice financial data and report to your physicians on the financial position of your practice (**Financial Management**).

By merely doing your job every day you are working with The Body of Knowledge from MGMA.

Why not put your knowledge and expertise to the test- literally?

Certification is something that each of you can achieve! There are three simple steps:

- 1) Join MGMA-ACMPE
- 2) Pass the multiple-choice and scenario-based exam
- 3) Accumulate 50 hours of CEUs (continuing education units). You can gain these by attending, a local, state or annual conference, local MGMA meetings, participating in on-line study groups, educational webinars, and by reading articles in the **MGMA Connexion** magazine or completing other on-line assessments through ACMPE.

How much exam preparation is too much?

Practice is one of the most effective methods of preparing for the certification exams. Remember – the exams are based on what you do every day as a successful practice management professional and spending too much time practicing can keep you from attaining your goal – taking and passing the exams!

Thanks to our 2022 GKC Board of Directors! They are working hard to provide the best on all fronts for you!

BOARD OFFICERS

- **PRESIDENT** **ANDREA WYATT, MBA CMPE**
- **PRESIDENT ELECT** **BARBARA SACK, MSHA CMPE**
- **PAST PRESIDENT** **CHRIS SMITH, MHA**
- **TREASURER** **REBECCA ALLISON, MBA**
- **SECRETARY** **DAVID SMITH, FACMPE MPA BBA**

MANAGER MEMBERS AT LARGE

- **MEMBERSHIP** **BRIAN STACK, MS CMPE**
- **PROGRAMS** **BARBARA BERGMAN, MBA**
- **ACMPE FELLOWSHIP** **TRACY BIRD, FACMPE CPC CPMA CEMC**

BUSINESS PARTNER AT LARGE

- **BP Member at Large** **LOU ANNE GONZALES**
- **BP Member at Large** **SCOTT WALTERBACH, JD**

*Have info to share with members?
Send to info@gkcmgma.org*

